

# **Smartworks Coworking Spaces Ltd.**

December 01, 2025 | CMP: INR 480 | Target Price: INR 630

Expected Share Price Return: 31.3% I Dividend Yield: 0.0% I Expected Total Return: 31.3%

Sector View: Positive



# **SMARTWORKS**

#### **Company Description**

Smartworks Coworking Spaces Ltd (SMARTWORKS), India's largest managed office enterprise-focused platform, operates across 14 cities with a total super built-up area (SBA) of 14 msf and 9.1 msf already operational. It manages 61 centres and serves 760+ clients. Total seat capacity stands at 3.22 lakh seats (includes LOIs, under fit-out and centres yet to be handed over) with committed occupancy rate of 88%. Its B2B business model is anchored in longterm managed leasing contracts.

#### **Company Information**

BB Code	SMARTWORKS: IN EQUITY
ISIN	INE0NAZ01010
Face Value (INR)	10.0
52 Week High (INR)	618
52 Week Low (INR)	393
Mkt Cap (INR Bn)	55.1
Mkt Cap (USD Bn)	0.6
Shares Out. (Mn)	103.2
Free Float (%)	10.7
FY27E EPS (INR)	5.0

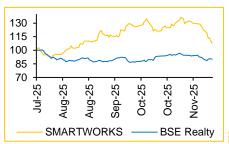
#### Shareholding Pattern (%)

	Sep-25
Promoters	58.18
Fils	0.93
DIIs	9.03
Public	31.86

#### Relative Performance (%)

YTD	1 month	2 month	4 month	
BSE REALTY	(4.4)	4.3	(0.8)	
SMARTWORKS	(16.5)	(16.7)	16.8	

# Rebased Price Performance (%)



#### **Management Meet Take-away**

#### **Competition Landscape**

**Valuation Summary with Unit Economics** 

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#### Strong Sectoral Tailwinds Prod Demand for Office Space

India's flexible workspace market is projected to expand at a CAGR of 13.7% (CY25-30E), nearly twice the pace of the overall office market, expanding from 98 msf in CY25E to 186 msf by CY30E. This growth will be driven primarily by GCCs, BFSI and IT services, supported by India's vast STEM talent pool, which accounts for 28% of the global supply. The number of GCC units and their office space absorption are projected to expand at ~7% CAGR, respectively, over the next five years.

#### Scale and Cost-efficiency Drive Market Leadership

SMARTWORKS has pioneered India's managed office segment, achieving 6x growth in four years through an asset-light strategy centred on Grade-A properties across major cities. By leasing entire buildings and campuses – primarily from non-institutional landlords, such as HNIs and family offices (76% of its portfolio) – the company secures favorable terms, cost-efficiency and economies of scale. Its annuity-driven model offers REIT-like cash flow predictability while scaling up faster, supported by efficient cost structures and high utilisation. Mature centres operate at 88% occupancy with payback achieved in just ~36 months. SMARTWORKS has one of the lowest industry capex of INR 1,350 per sq ft and opex of INR 30–35 per sq ft, this cost advantage leads to faster breakeven and stronger returns. Its enterprise-focused model serving clients like Google, Groww and EY, clients with >300 seats and over 1,000 seats contributing 65% and 35%, respectively of H1FY26 revenue, supporting sustainable growth.

#### Low-risk, Scalable Model Resilient Across Market Cycles

SMARTWORKS' business model is built to withstand market fluctuations through long-term agreements with both landlords (~15 years) and enterprise clients (~4 years), ensures stability in occupancy and rental income with a revenue to rent ratio of 2.0x. Revenue concentration is also well-managed — the top 10 clients account for less than 20% of total income, while multi-city tenants contribute roughly 30%, adding depth and diversification. A balanced geographical footprint across 19 clusters in 9 Indian Tier 1 cities, 4 Tier-2 cities and Singapore minimises regional dependence. The Tier 1 focus ensures premium demand and lower vacancy risk. Even during COVID-19, SMARTWORKS' mature centres maintained ~85% occupancy in their mature centres.

# **Valuation and View**

We initiate coverage on SMARTWORKS with a **BUY** recommendation and target price of **INR 630**, which is an upside of **31%**, valuing the company at a **12 month forward EV/Adjusted EBITDA multiple of 15x, timeweighted.** Our **base case scenario** TP is INR 630/sh and **upside scenario** (10–20% probability event) fair value is INR 720/sh. On the other hand, our **downside scenario** (5–10% probability event) fair value is INR 547/sh. (**Bull Bear Case Scenario**)

#### **Key Risks**

SMARTWORKS relies heavily on GCCs and MNCs in IT and BFSI sectors, exposing it to sectoral slowdowns. Possible economic downturns or weaker startup funding may further dampen demand. With ~94% revenue from annuity rentals, it is highly vulnerable to demand shocks. Liquidity risk — trading volumes remain modest.

FY23	FY24	FY25	FY26E	FY27E	FY28E
7,097	10,394	13,741	17,981	22,449	27,309
97.0	46.4	32.2	30.9	24.8	21.7
4,223	6,597	8,573	11,269	14,122	17,235
104.9	56.2	30.0	31.5	25.3	22.0
59.5	63.5	62.4	62.7	62.9	63.1
(1,027)	(500)	(632)	67	569	894
(326.5)	(99.9)	(58.6)	1.2	9.2	12.7
2.7	1.0	6.5	6.4	6.7	7.8
9.5	6.3	6.2	4.9	4.0	3.2
	7,097 97.0 4,223 104.9 59.5 (1,027) (326.5) 2.7	7,097 10,394 97.0 46.4 4,223 6,597 104.9 56.2 59.5 63.5 (1,027) (500) (326.5) (99.9) 2.7 1.0	7,097         10,394         13,741           97.0         46.4         32.2           4,223         6,597         8,573           104.9         56.2         30.0           59.5         63.5         62.4           (1,027)         (500)         (632)           (326.5)         (99.9)         (58.6)           2.7         1.0         6.5	7,097         10,394         13,741         17,981           97.0         46.4         32.2         30.9           4,223         6,597         8,573         11,269           104.9         56.2         30.0         31.5           59.5         63.5         62.4         62.7           (1,027)         (500)         (632)         67           (326.5)         (99.9)         (58.6)         1.2           2.7         1.0         6.5         6.4	7,097         10,394         13,741         17,981         22,449           97.0         46.4         32.2         30.9         24.8           4,223         6,597         8,573         11,269         14,122           104.9         56.2         30.0         31.5         25.3           59.5         63.5         62.4         62.7         62.9           (1,027)         (500)         (632)         67         569           (326.5)         (99.9)         (58.6)         1.2         9.2           2.7         1.0         6.5         6.4         6.7



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# **Our recent 'Initiating Coverage' reports**



Game of Liquor Indian
AlcoBev Spirits
Industry Thematic



B2B Jewellery Story Where Craft turns into Commerce & Gold becomes Growth Thematic



Senores Pharmaceuticals
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Initiating Coverage



Artemis Medicare Services Ltd. Initiating Coverage



Supriya Lifescience Ltd. Initiating Coverage



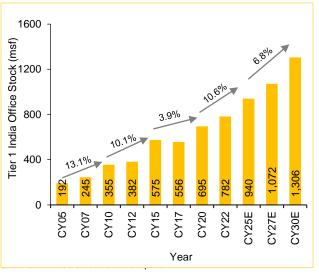
ZEN Technologies Initiating Coverage

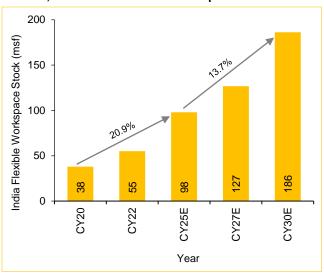
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# Graphs & Trends (1/2)

# India's Flexible Workspace Stock to Expand at a CAGR of 13.7%, Almost Double the Office Space Growth

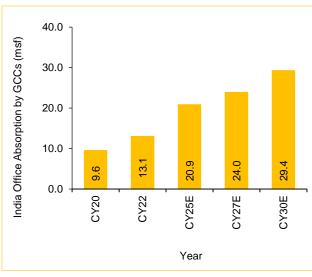




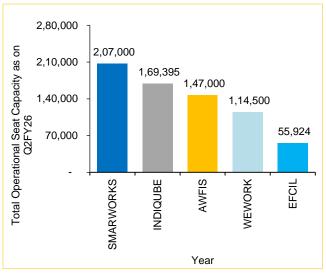
Source: Smartworks & Choice Institutional Equities

Source: Smartworks & Choice Institutional Equities

#### GCC Office Absorption to Rise at a CAGR of 7.1%



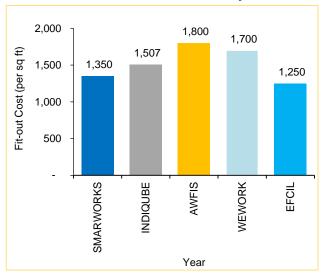
#### SMARTWORKS Is the Market Leader in Size and Scale

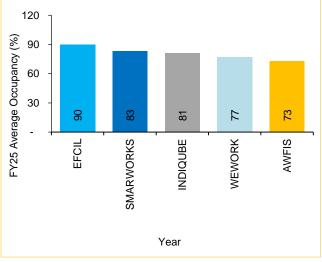


Source: Smartworks & Choice Institutional Equities

Source: Smartworks & Choice Institutional Equities

#### SMARTWORKS' Scale Facilitates Industry's Lowest Fit-out Costs While Sustaining Higher Occupancy



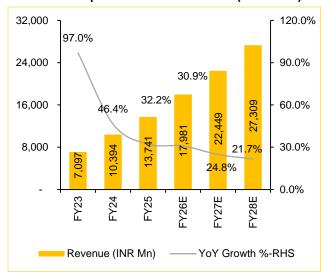


Source: Smartworks & Choice Institutional Equities



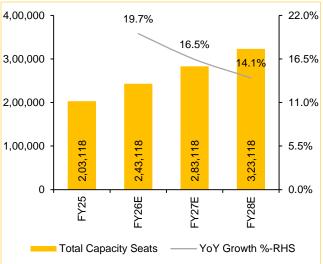
# Graphs & Trends (2/2)

## Revenue to Expand at a CAGR of 23.2% (FY25-28E)



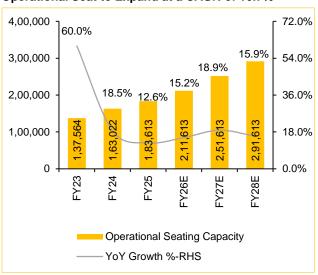
#### Source: Smartworks & Choice Institutional Equities

# Seat Capacity to Expand at a CAGR of 16.7% (FY25-28E)



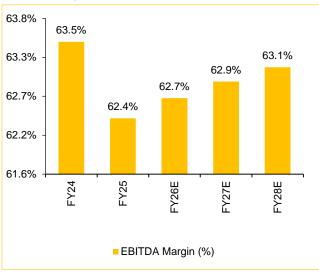
Source: Smartworks & Choice Institutional Equities

#### Operational Seat to Expand at a CAGR of 16.7%



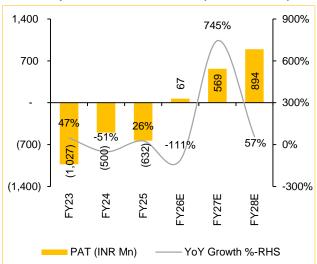
Source: Smartworks & Choice Institutional Equities

# **EBITDA Margin to improve as More Centres Mature**



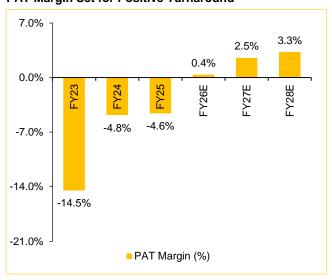
Source: Smartworks & Choice Institutional Equities

#### PAT to Expand at a CAGR of 264% (FY26E-FY28E)



Source: Smartworks & Choice Institutional Equities

# **PAT Margin Set for Positive Turnaround**



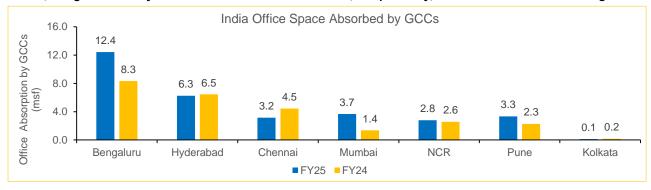


# 2.1 Strong Sectoral Tailwinds Prod Office Space Demand (1/3)

India's flexible workspace market will nearly double by CY30E

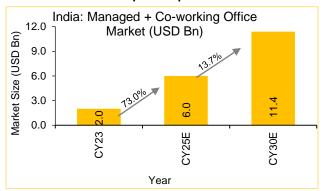
India's flexible workspace market is projected to expand at a CAGR of 13.7% (CY25–CY30E), nearly twice the pace of the overall office market, expanding from 98 msf in CY25E to 186 msf by CY30E. This growth will be driven primarily by GCCs, BFSI and IT services, supported by India's vast STEM talent pool, which accounts for 28% of the global supply. The number of GCC units in India and their office space absorption are projected to expand at 6.7% and 7.0% CAGR, respectively, over the next five years.

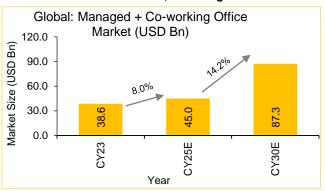
In FY25, Bengaluru and Hyderabad Contributed 39% and 20%, Respectively, to India's GCC Office Leasing



Source: CBRE, Choice Institutional Equities

#### India's Flexible Workspace Expected to Grow at a 13.7% CAGR Over Next Five Years, Mirroring Global Trends

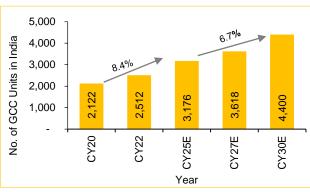


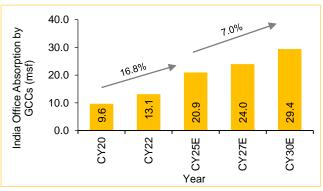


Source: EFC(I), Choice Institutional Equities

Source: EFC(I), Choice Institutional Equities

#### GCC Is and Would Be the Main Driver of Flexible Workspace Space Demand





Source: CBRE, Choice Institutional Equities

Source: CBRE, Choice Institutional Equities

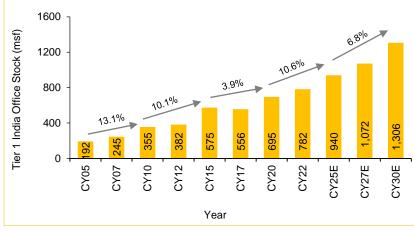


# 2.1 Strong Sectoral Tailwinds Prod Office Space Demand (2/3)

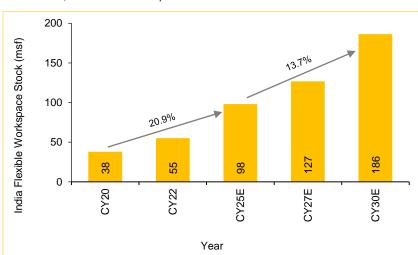
GCCs, IT Services and domestic start-ups are the key demand drivers for India's Flexible Workspace market – mainly managed space and co-working sector

India's vast talent pool and availability of plug-and-play Grade-A offices enable fast, capex-free setup making it an ideal hub for GCCs Strong Sectoral Tailwinds Driving Office Space Demand: We expect India's managed space and co-working market to expand at a 13.7% CAGR, growing from USD 6.0 Bn in CY25E to USD 11.4 Bn by CY30E. Growth is propelled by GCCs, IT services and startups, supported by India's STEM talent pool (28% of global supply). GCC employment is projected to touch 2.8 Mn by FY30E, with office absorption reaching 26.1 msf by FY27E.

#### Flexible Workspace Market to Outperform India Office Over the Next 5 Yrs



Source: CBRE, Choice Institutional Equities



Source: CBRE, Choice Institutional Equities

India's flexible workspace stock, 10.4% of total office stock at present, is projected to rise to 14.2% by CY30E.

Flexible workspaces are set to **grow 2x faster** than conventional leasing over the next few years



# 2.1 Strong Sectoral Tailwinds Prod Office Space Demand (3/3)

# Global Capability Centres (GCCs) and Third-party IT Services Are the Main Drivers of Office Leasing in India

#### H1CY25 -

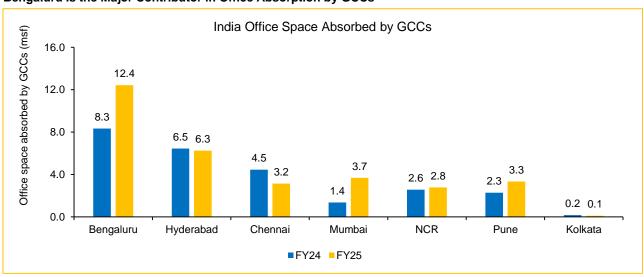
GCCs accounted for 39% India office space leasing by June 2025

India office space leasing reached a record high of 48.9 msf, up 41% YoY, with an unprecedented surge in demand driven by strong leasing activity in Bengaluru, NCR and Pune. GCCs accounted for 39% India office space leasing, followed by third-party IT services (22%), flex operators (21%) and India-facing businesses (18%). Flexible Workspace Operators accounted for 21% of Indian office space leasing.

Source: Knight Frank

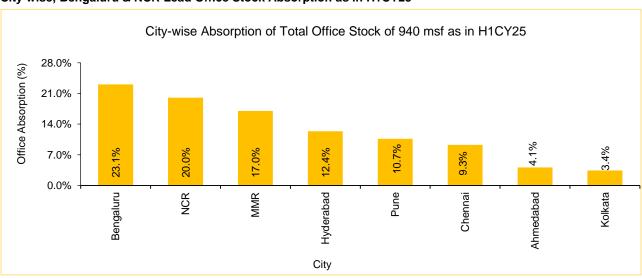
Visa Curbs, India Gains! From Wall Street to India's Streets – Trump's move to impose a USD 100,000 fee on new H-1B visa applications is pushing Wall Street banks to depend more on Indiabased support centres. US banks, such as Citigroup, JPMorgan and Goldman Sachs, employ skilled, cost-efficient, large teams in India for trading support, risk management, tech, accounting and operations.

# Bengaluru Is the Major Contributor in Office Absorption by GCCs



Source: CBRE, Choice Institutional Equities

#### City-wise, Bengaluru & NCR Lead Office Stock Absorption as in H1CY25





# 2.2 Scale and Cost-efficiency Drive Market Leadership (1/3)

SMARTWORKS is India's largest managed campus operator with a total and leased SBA of 14.0 and 10.3 msf, respectively

Plan to **add 2.5–3 msf annually** by leasing 7–8 large buildings

Industry-leading cost structure of INR 1,350 psf CAPEX and INR 30– 35 psf per month OPEX

Smartworks has 4 of the 5 largest leased flexible workspaces in India

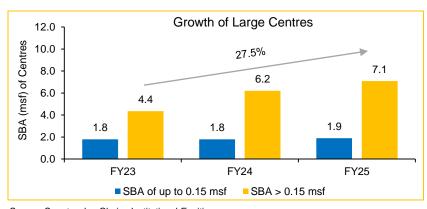
Smartworks leads in large-format campuses, with the **highest number** of centres exceeding 0.5 msf

Large enterprises often maintain a multi-city presence across both, Tier 1 and Tier 2, cities. Their existing partnerships with such clients enable them to anticipate evolving workspace needs and align their growth strategies accordingly

SMARTWORKS has pioneered India's managed office segment, achieving 6x growth in four years through an asset-light strategy centred on Grade-A properties across major cities. By leasing entire buildings and campuses - primarily from non-institutional landlords, such as HNIs and family offices (76% of its portfolio) - the company secures favorable terms, cost-efficiency and economies of scale. Its annuity-driven model offers REIT-like cash flow predictability while scaling up faster, supported by efficient cost structures and high utilisation. Mature centres operate at 88-93% occupancy with payback achieved in just 30-32 months. SMARTWORKS has the lowest industry capex and opex at INR 1,350 and INR 30-35 per sq ft, 12% and 30% below Indiqube and Awfis. This cost advantage leads to faster breakeven and stronger returns. Its enterprise-focused model - serving clients like Google, Groww, and EY - ensures stability, with large clients (>300 seats) contributing 68% of FY25 revenue and other clients (with over 1,000 seats) accounting for 35% of H1FY26 revenue, supporting longterm growth visibility.

#### **Growth Momentum in Large-centre Occupancy**

SMARTWORKS has strategically **shifted its focus to larger centres** with a super built-up area (SBA) of over 0.15 msf, which have expanded at a CAGR of 27.5% between FY23 and FY25. These expansive centres offer multiple benefits, such as **greater operational efficiency**, **improved space utilisation**, **more attractive commercial terms with landlords and a stronger ability to absorb costs.** In November 2025, SMARTWORKS signed an agreement for the **World's Largest Flexible Workspace Campus over 0.815 msf** at Eastbridge, Mumbai by Hiranandani Group. which will go live in Q4FY26E.



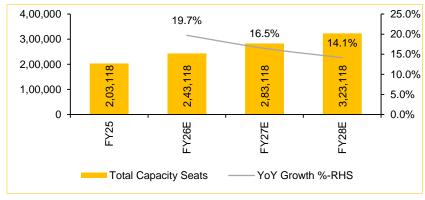
Source: Smartworks, Choice Institutional Equities

# SMARTWORKS' total seating capacity to expand by a 16.7% CAGR over FY25–FY28E so as to reach 3,23,118 capacity seats.

This is equivalent to a 59.1% increase in capacity seats over **FY25–FY28E** 

1 Seat = 45 sq ft

# Total Capacity Seats to Expand by a 16.7% CAGR Over FY25-FY28E



**FY25** 

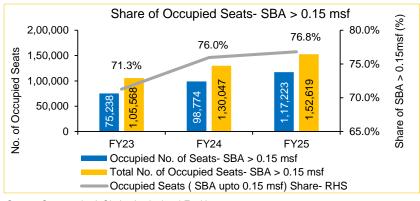
client base



# 2.2 Scale and Cost-efficiency Drive Market Leadership (2/3)

The growth in Occupied Seats in these large centres is driving the overall occupancy with the proportion of total occupied seats in such larger centres increase by a 24.8% CAGR in two years. Occupancy grew from 71.3% in FY22 to 76.0% in FY23 to 76.8% in FY25.

No. of clients locked in for a tenure of more than 2 years is 85.7% of its



Source: Smartworks & Choice Institutional Equities

mid-to-large enterprises typically enter into long-term contractual arrangements, committing to workspaces for extended tenures and lock-in periods. Such long-term commitments contribute to enhanced business stability and greater revenue predictability

From FY23 to FY25, the number of clients with lease agreements 1 2 years, from to expanded at a CAGR of 30%, significantly outpacing 16% CAGR recorded for clients with lease agreements of less than a year over the same period.

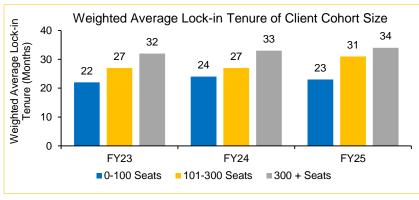


Source: Smartworks & Choice Institutional Equities

Mid-to-large enterprises sign longterm, lock-in contracts, ensuring stable occupancy and predictable revenue

The company gains the financial flexibility to invest in high-quality, reusable and low-maintenance fitouts. while also optimising installation costs.

SMARTWORKS signs 10-15 year property leases (with a 5-year lockin) and subleases space to its 300+ clients for an average tenure of 34 months





# 2.2 Scale and Cost-efficiency Drive Market Leadership (3/3)

Its large operational scale enables it to maintain a comparatively low fitout cost of around INR 1,350 per sq ft. SMARTWORKS uses standardised design, modular re-usable fit-outs and a cost-efficient sourcing strategy. Since lease rentals are largely uniform across operators, fit-out cost becomes the key driver of margins and payback period in the flexible workspace segment.

SMARTWORKS has the lowest fit-out cost of **INR 1,350 per sq ft** 

Breakeven period for its centres is

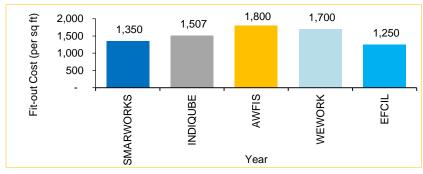
Once fit-outs costs are recovered in 3

vears, the centre turns cash-

generative and funds new fit-outs

for additional centres in the pipeline.

12 months.

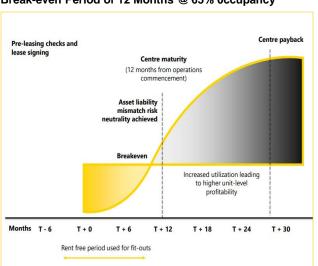


Source: Smartworks, Choice Institutional Equities

# Scale and Cost-efficiency Leads to a Shorter Payback

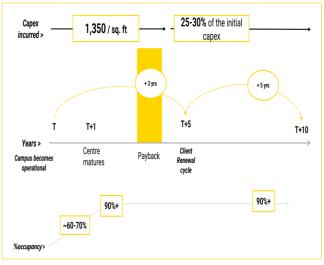
- Profitability is largely influenced by the maturity of centres, categorised as 'mature' (operating for over 12 months) or 'developing' (12 months or less). Break-even period for its centres is 12 months with a 65% occupancy level.
- Smartworks payback period is significantly shorter than the industry average, with mature centres averaging 30–32 months, compared to the industry's 51–52 months. This is enabled by an efficient financial model that leverages customer deposits and lease rental discounting to reduce capital strain. Once all fit-out costs are recovered within 3 years, the centre becomes a cash machine which can fund the fit-out cost of its new centres in the pipeline.
- A phased build strategy initially developing common areas and customising fit-outs on demand – ensures capital efficiency and faster delivery. Consistently low receivable days (under 10) highlight strong cash flow management through an advance rental model.
- Refurbishment costs at renewal (post 3-5 years depending on lease tenure) is 20% of the total capex.
- Corporate costs—mainly employee and overhead expenses—gain efficiency through operating leverage as they spread across a larger centre portfolio.

#### Break-even Period of 12 Months @ 65% Occupancy



Source: Smartworks, Choice Institutional Equities

#### **Centre Turns Cash Generative in 3 years**





# 2.3 Low-risk, Scalable Model Resilient Across Market Cycles (1/2)

SMARTWORKS caps a client's exposure at 20% in a particular centre.

SMARTWORKS solely enters into long-term and multi-location contracts

SMARTWORKS' partnerships with large enterprises, which operate across Tier 1 and Tier 2 cities, allow it to anticipate their workspace needs and align its growth strategy accordingly

**Key Growth Triggers Ahead** 

SMARTWORKS' business model is built to withstand market fluctuations through long-term agreements with both landlords (10–15 years) and enterprise clients (3-4 years). This ensures stability in occupancy and rental income with a revenue to rent ratio of 2.0x. Revenue concentration is also well-managed — the top 10 clients account for less than 20% of total income, while multi-city tenants contribute roughly 30%, adding depth and diversification. A balanced geographical footprint across 17 clusters in 9 Indian Tier 1 cities, 4 Tier-2 cities and Singapore minimises regional dependence. The Tier 1 focus ensures premium demand and lower vacancy risk. Even during COVID-19, when coworking demand collapsed, SMARTWORKS' mature centres maintained over 85% occupancy and stayed near breakeven point, highlighting strong operational and financial resilience through cycles.

#### Benefit from a Diverse and Reputed Tenant Profile

- SMARTWORKS has a diversified client portfolio based on sectors and regions. Client concentration risk is mitigated as they are not leasing more than 20% of space in a particular centre to a specific client.
- SMARTWORKS' focus is on providing aspirational and essential amenities to foster a vibrant workplace. Its diverse client base includes major Indian corporates and MNCs, such as Google, L&T Technology Services, Bridgestone, Philips, Persistent Systems, Groww and MakeMyTrip, many of which have long-term, multi-location contracts.
- SMARTWORKS offers flexible, tech-enabled and fully managed workspaces which meet diverse client requirements. These centres, located in prime areas and offered at value-centric pricing, help clients

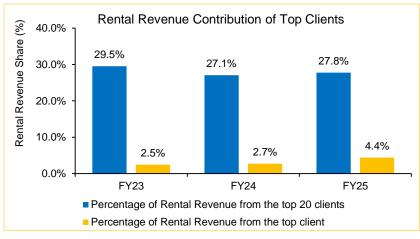






# 2.3 Low-risk, Scalable Model Resilient Across Market Cycles (2/2)

#### Dependence on the Top 20 Clients Decreasing Steadily Over Time



Source: Smartworks, Choice Institutional Equities

**SMARTWORKS Client Diversification:** It serves clients across various growth sectors, such as information technology, engineering, insurance, energy, Ed-tech, e-commerce, fintech and consulting.

FY25 Revenue Bifurcation (Sector Wise)

14.0%
8.9%
42.3%
9.6%

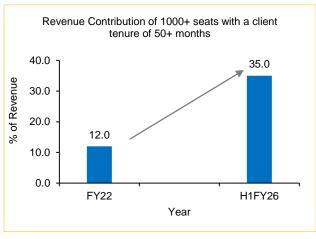
1T, Technology & Software Development
Engineering and Manufacturing
BFSI & Insurance
Business Consulting & Professional Services

IT, tech & software development along with business consulting and professional services are the main demand drivers for SMARTWORKS

Source: Smartworks, Choice Institutional Equities

Majority of revenue of SMARTWORKS is derived from clients who occupy more than 300 seats. This share has been increasing since the last three years, from **55.9% in FY23 to 63.4% in FY25**.

# Revenue Contribution from Large Cohort Sizes - 300+ and 1000+ Seats Has Been Increasing Over Time



Revenue Bifurcation (No. of Seats) 80.0 63. 60.0 55.9 % of Revenue 60.0 29.2 40.0 27 2 20.0 0.0 FY23 FY24 FY25 ■ 0-100 Seats -101-300 Seats

Source: Smartworks, Choice Institutional Equities



# 3.1 Management Meet Take-away, Key Risks and Valuation

#### **Images from Our Site Visit**









#### **Management Meet Take-away**

Met with the Founder – Neetish Sarda, Co-founder and Executive Director: Harsh Binani and Chief of Strategy & Investor Relations: Anirudh Tapuriah

- □ Confident of increasing the total SBA by 2.5–3 msf each year. Seeing robust demand for its managed office workspaces and guiding for 25–30% growth YoY without additional funding owing to **strong cash flow generation.**
- MOAT for their business is strong cash flow generation backed by their asset-light business model. Revenue visibility is backed by predictable cash flows.
- Margin to improve over the years driven by increased contribution from matured centres which have a higher occupancy rate of 88% and operational leverage.
- □ SMARTWORKS payback period is significantly shorter than the industry average, with mature centres averaging 30–32 months. Capex in the form of fit-out cost is only incurred when the customer has pre-booked the seat.
- ☐ They maintain strong relationships with developers, including large institutional ones, such as DLF, Raheja and Tata Realty.
- Despite the high base, demand from Global Capability Centres (GCCs) for office space absorption remains strong and is expected to continue in the coming years. Moreover, there is still considerable headroom for growth and deeper penetration of GCCs in the Indian market.

#### **KEY RISKS**

Possible slowdown in IT and BFSI sectors could affect the demand for SMARTWORKS office spaces. Because a significant portion of the demand for flexible and managed workspaces originates from GCCs and MNCs, particularly in the said two sectors. Furthermore, a broader economic downturn or a decline in startup funding could drag the overall office space requirements. Notably, SMARTWORKS derives ~94% of its revenue from annuity-based rental income, making it particularly vulnerable to industry-wide disruptions and demand shocks. Liquidity risk — trading volumes remain modest.

#### **VIEW & VALUATION**

- We believe India's managed space and co-working market is projected to grow at a CAGR of 13.7% to USD11.4 Bn by 2030E, driven by demand from GCCs, IT services and startups
- ☐ The margin profile will increase over the years as SMARTWORKS scales up its seating capacity with increased contribution from matured centres
- SMARTWORKS is well established in the managed office space industry with a long-term affiliation with marquee clients. Its ability to identify buildings in strategic locations will go a long way in outperforming the average growth rates in managed office and flexible workspace industry. SMARTWORKS is expected to increase its Revenue, Operational Seat Capacity and EBITDA at a CAGR of 23.2% ,17.4% and 23.7%, respectively, from FY26E-28E.
- □ We initiate coverage on Smartworks Coworking Spaces Ltd with a 'BUY' recommendation and Target Price of INR 630, which is an upside of 31%, by valuing the company at a 12 month forward EV/Adjusted EBITDA multiple of 15x, time-weighted.

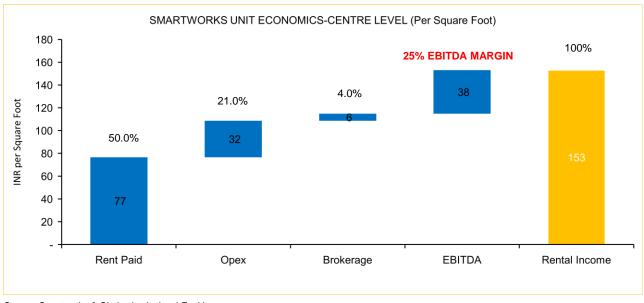


# 3.2 Valuation Summary and Unit Economics

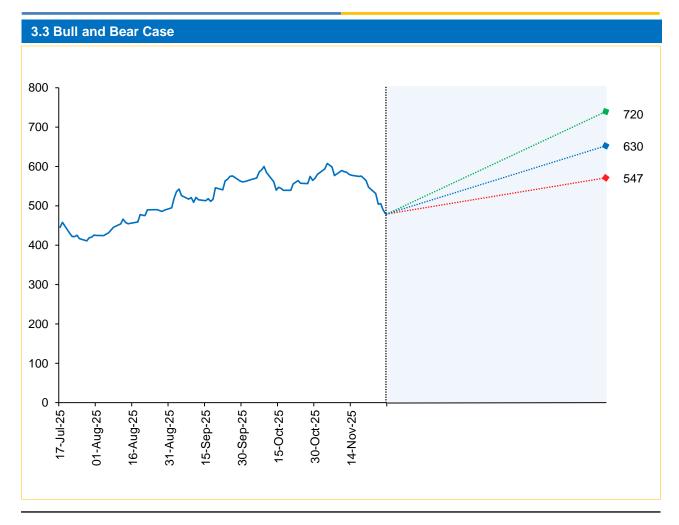
We employ an EV/Adjusted EBITDA-based valuation framework, wherein the leasing business Adjusted EBITDA is projected using a unitary EBITDA (EBITDA per seat) approach. We assign a 12 month forward EV/Adjusted EBITDA multiple of 15x, based on a time-weighted blend of 4 months of FY26 and 8 months of FY27, arriving at a target price of **INR 630 per share** — implying a 31% potential upside with a **BUY** rating.

Particulars (INR Mn)	FY26E	FY27E	FY28E
Unitary Adjusted EBITDA Forecast & Valuation Framew	ork		
Office Rental Business			
Total No. of Seats	2,11,613	2,51,613	2,91,613
Utilisation	85.0%	85.0%	85.0%
Seats Tied Up	1,79,871	2,13,871	2,47,871
Unitary Metrics (INR per seat year)			
Revenue	92,924	97,570	1,02,449
Rent Paid To Landlord	46,462	48,785	51,224
Other Overheads	23,231	24,393	25,612
Operating Profit (EBITDA)	23,231	24,393	25,612
EBITDA Margin	25.0%	25.0%	25.0%
Office Rental Business Adjusted EBITDA forecasts (INF	R Mn)		
Revenue	16,714	20,867	25,394
Less Lease Payments	8,357	10,434	12,697
Less Other Overhead	4,179	5,217	6,349
Adjusted EBITDA	4,179	5,217	6,349
Valuation Workings (INR Mn)			
EV/Adjusted EBITDA Multiple (x)	15.0	15.0	15.0
EV	62,679	78,253	95,228
Net Debt	351	1,315	651
Market Cap	62,327	76,938	94,577
Equity Value Per Share	546	674	829
Target Price (INR/Share) — Time-Weighted	630		

Source: Smartworks & Choice Institutional Equities









**INR 720** 

**50.1% Upside** 

# **BULL Case Assumptions**

- Factoring in increase in operational seat capacity of 33,000 in FY26E, 45,000 in FY27E and 45,000 in FY28E
- Average occupancy of 85% from FY6E–FY28E
- Centre-level EBITDA margin of 27.5% over FY26E–FY28E



**INR 630** 

**31.3% Upside** 

#### **BASE Case Assumptions**

- Factoring in increase in operational seat capacity of 28,000 FY26E,
   40,000 in FY27E and 40,000 in FY28E
- Average occupancy of 85% from FY6E–FY28E
- Centre-level EBITDA margin of 25.0% over FY26E–FY28E



**INR 547** 

14.0% **Upside** 

# **BEAR Case Assumptions**

- Factoring in increase in operational seat capacity of 23,000 in FY26E, 35,000 in FY27E and 35,000 in FY28E
- Average occupancy of 85% over FY6E–FY28E
- Centre-level EBITDA margin of 22.5% from FY26E–FY28E

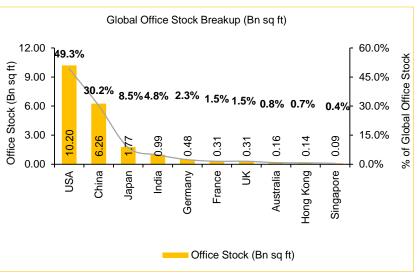


#### 4.1 India Office Market vs Global Market

# India's Commercial Office Sector: Scaled up for Growth, Built for Efficiency

India ranks as the fourth-largest commercial office market globally, with 0.99 Bn sq ft of office space — trailing only the US (10.20 Bn sq ft), China (6.26 Bn sq ft), and Japan (1.77Bn sq ft). For context, New York City alone has nearly 0.78 Bn sq ft, almost matching India's total.

India is the world's fourth-largest office market with 0.99 Bn sq ft, nearly matching New York City's 0.78 Bn sq ft

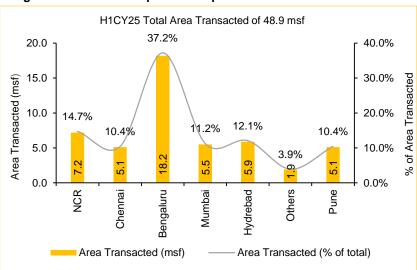


Source: Knight Frank Research, Choice Institutional Equities

- The US, which has over 1.43 Bn sq ft of vacant office space, India's supply is closely aligned with demand, driven by key sectors, such as IT/ITeS, Global Capability Centres (GCCs) and professional services. This contrasts with China's manufacturing-oriented office market.
- India is emerging as a leader in the digital and Al economy, with 0.53 Bn sq ft of high-quality Grade A office space located in core business districts. The market is not only growing in size but also evolving in terms of quality, governance and institutional maturity.

India's office stock, nearing 1 Bn sq ft, is projected to double by CY36– CY41, driven by GDP growth, absorption trends and sector institutionalisation. At 12.7% CAGR, 2 Bn sq ft could be reached by CY36E

# Bengaluru Leads Office Space Absorption in H1CY25





# 4.2 Distribution of Office Stock (1/2)

#### Office Stock Growth is Led by Bengaluru, NCR, & Hyderabad, Driven by GCC Expansion, Strong Tech & BFSI

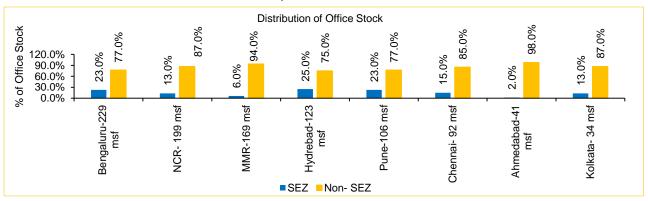
City	Office Stock as on H1CY25 (msf)	CY05- H1CY25 (CAGR %)	Key Drivers
Bengaluru	229	8.4%	Bengaluru, widely recognised as India's "Silicon Valley," is a hub for IT/ITES and technology companies. Its strong tech ecosystem, abundant talent pool, and numerous GCCs continue to draw substantial investment. Government support and comparatively lower costs also drive sustained demand for office space.
NCR	199	7.4%	NCR, known as <b>India's startup capital</b> , hosts a diverse range of sectors such as tech, BFSI, consulting, and government agencies. Its proximity to administrative hubs, large consumer market and <b>fast-paced infrastructure growth</b> , positions it as a key entry point for domestic and global businesses.
MMR	169	8.0%	MMR, India's financial capital, is the hub of the BFSI sector, hosting key banks, financial institutions and regulators — RBI and SEBI. It also serves as a major centre for media, entertainment and multinational companies, driving consistent demand for office space.
Hyderabad	123	9.2%	Benefiting from the IT/ITES boom, Hyderabad is home to numerous large technology parks and global tech firms. world-class infrastructure, favourable state policies and a growing ecosystem for pharmaceuticals and life sciences has further boosted creation of office stock.
Pune	106	8.9%	A dual hub for IT and manufacturing, is propelled by tech giants, startup and automotive and engineering firms. Its access to skilled talent from local institutions and lower operational costs compared to Mumbai make it a preferred business destination.
Chennai	92	7.6%	Chennai's focus on <b>technology and manufacturing</b> continues to drive office real estate growth. In addition to IT/ITES, it is a <b>major hub for automotive</b> and electronics manufacturing.
Ahmedabad	41	11.3%	Ahmedabad's office space growth is driven by its strong manufacturing base in pharmaceuticals, chemicals, textiles and engineering, driving demand from corporates, R&D centres and business services. Additionally, the GIFT City IFSC is rapidly emerging as the key hub for financial and professional services, attracting banks, fintechs and global firms.
Kolkata	34	3.2%	Kolkata, despite having the lowest office stock, is seeing steady office absorption led by IT, BFSI and regional headquarters. Infrastructure upgrades and rising interest from national firms are bolstering its office market fundamentals.
Total	993	8.6%	

Source: Knight Frank Research, Choice Institutional Equities

# SEZ (Special Economic Zone) vs Non-SEZ Office Stock

- At present, only 17% of India's office stock is in SEZs, with 83% in non-SEZ areas
- SEZ presence is limited in cities, such as Ahmedabad, MMR and NCR, while Bengaluru, Pune and Hyderabad hold most SEZ-driven stock
- With policy changes and the end of tax benefits leading to SEZ denotification, this share is set to decline further. Future office supply is expected to be predominantly non-SEZ, aligning with occupiers' preference for flexibility, urban integration and simpler compliance.

reflecting occupiers' preference for flexibility, urban locations and easier compliance



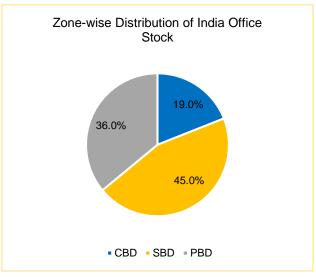


# 4.2 Distribution of Office Stock (2/2)

Commercial properties are typically classified into distinct districts to guide rental and investment decisions-

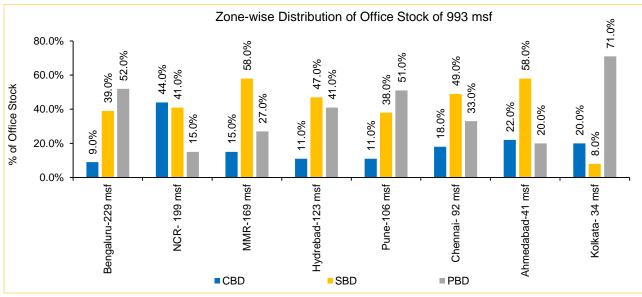
- 1.Central Business Districts (CBDs), located in city centres, are the most premium owing to strong infrastructure and connectivity
- 2. Suburban Business Districts (SBDs) provide modern offices at lower costs with good accessibility
- 3. Peripheral Business Districts (PBDs) are emerging hubs on city outskirts, often tied to industrial and IT growth

# Evolving Office Geography: Shift from Core CBDs to Emerging SBD and PBD Hubs



Source: Knight Frank Research, Choice Institutional Equities

- NCR offers a balanced spread across CBD, SBD, and PBD, with the highest CBD share (44%), led by Connaught Place and DLF Cyber City; Noida-Greater Noida is rapidly expanding in SBD and PBD zones.
- Hyderabad (47%) and MMR (58%) are shifting toward SBDs, driven by modern infrastructure, scalability, and competitive rents.
- MMR's commercial focus has moved from Nariman Point to BKC and Andheri, with Thane and Navi Mumbai emerging as key PBDs
- PBDs dominate in Kolkata (71%), Bengaluru (52%), and Pune (51%), reflecting occupiers' shift from costly CBDs to modern, flexible corridors like Whitefield and Electronic City that support hybrid work.
- A distinct trend is emerging, with CBD shares declining and office stock increasingly concentrated in SBD and PBD zones across major Indian cities
- Mature markets like MMR, Hyderabad, Bengaluru, and Pune display stronger shifts toward SBDs and PBDs, driven by occupiers' preference for modern, scalable, and cost-efficient spaces outside traditional CBDs





# 4.3 Classification of Office Stock (1/2)

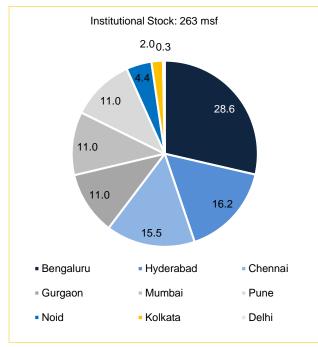
# Demand for Grade A Spaces (85% of India's office stock) Is Led By MNCs, GCCs, IT/ITeS and BFSI Occupiers

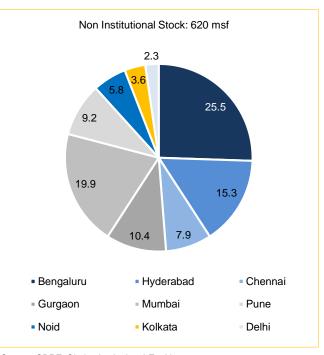
Classification	Grade A	Grade B		
Tenant Profile	MNCs, GCCs, IT/ITeS firms, BFSI, large enterprises	SMEs, startups, domestic firms, back offices		
Total Built-Up Area	100,000 to 1 million+ sq ft	20,000 to 150,000 sq ft		
Facilities & Amenities	Open plan office with large size floor plates, adequate ceiling height, 24 X 7 power back-up, supply of telephone lines, infrastructure for access to the internet, central air-conditioning, spacious and well-decorated lobbies, circulation areas, good lift services, sufficient parking facilities	, Average floor plate sizes, flexible layout, adequate lobbies, provision of centralised or free-standing air-conditioning, adequate lift		
	Centralised building management and security systems	An integrated property management system might not be in place, while an external facade might be ordinary.		
All India office stock segregation (%)	85%	15%		

Source: Knight Frank & Choice Institutional Equities

# Of India's Office Stock, Around 70% Is Non-institutional, Primarily Grade A and 61% Is Concentrated In Bengaluru, Mumbai and Hyderabad

Institutional Stock	Non- Institutional Stock					
Office properties owned, developed, or managed by professional, large-scale real estate institutions, such as REITs, pension funds, private equity firms, or global/national developers.	Office spaces owned by individual landlords, smaller					
29.8% of total office stock	70.2% of total office stock Grade A share: 78.7%, Grade B share: 21.3%					





Source: CBRE, Choice Institutional Equities

Source: CBRE, Choice Institutional Equities



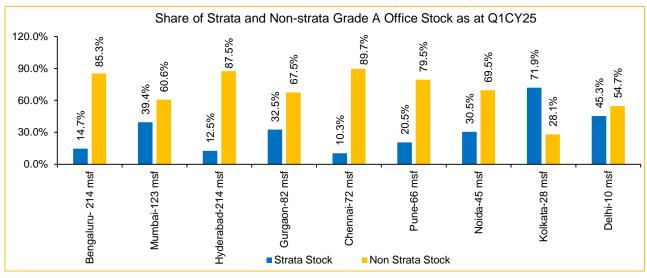
# 4.3 Classification of Office Stock (2/2)

Non-institutional stock is further classified as strata stock and non-strata stock -

Strata Stock	Non-strata Stock
Space that has been sold by the developers during its marketing stage to Investors, HNIs, end users and individuals	l de la companya de
42% of total non-institutional stock	58% of total non-institutional stock
37% of total <b>Grade A</b> non-institutional stock	63% of total <b>Grade A</b> non-institutional stock
63% of total Grade B non-institutional stock	37% of total <b>Grade B</b> non-institutional stock

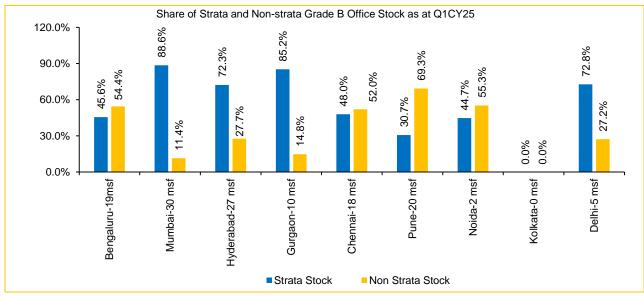
India's office market has transitioned from a fragmented, small-developer-led sector to a more organised one, driven by institutional players delivering Grade A, non-strata (lease) developments which benefit occupiers and developers.

In the Grade A Office Market, Most Cities, Except Delhi, Exhibit A Significantly Higher Share of Non-Strata Stock



Source: CBRE, Choice Institutional Equities

In the Grade B Office Market, Noida, Chennai, and Bengaluru Show A Balanced Mix of Strata and Non-strata Stock



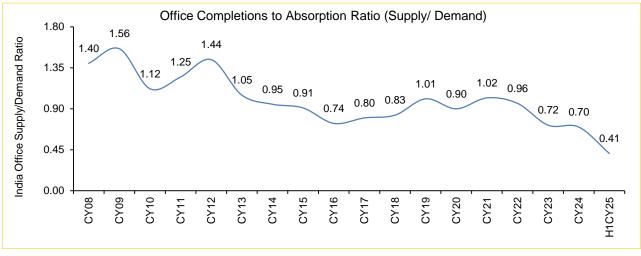
Source: Company & Choice Institutional Equities



# 4.4 Demand and Supply Dynamics

India's office market evolution is driven by strong demand, with gross leasing expanding at a 5% CAGR from CY08 to CY24, while new supply rose by only 1% CAGR. Post-pandemic, absorption has consistently outpaced new completion, tightening vacancies and reinforcing occupier confidence. In CY24, leasing crossed 70 msf and H1CY25 has already seen 49 msf, highlighting the market's resilience amid global uncertainty.

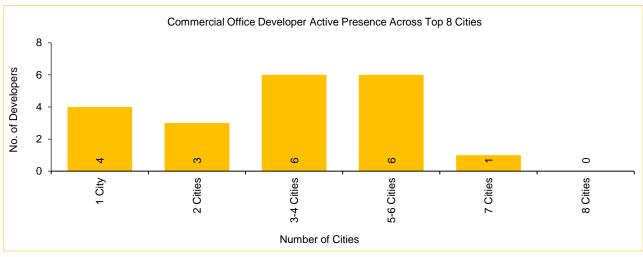
The **supply-to-demand ratio** has sharply **declined**, **from 1.40 in CY08 to 0.41 in H1CY25**, highlighting a **major shortfall in quality office space** 



Source: Knight Frank Research, Choice Institutional Equities

# **Developer Landscape: Limited Geographic Footprint**

- India's top 20 office space developers operate in all eight major markets (Ahmedabad, Bengaluru, Chennai, Hyderabad, Kolkata, MMR, NCR and Pune). Only Awfis Space Solutions has a presence in as many as 18 cities, followed by SMARTWORKS and Indiqube at 15.
- India's office space undersupply now stems less from post-COVID-19 caution and more from economics residential projects yield 2–3x higher values, quicker cash flows and easier approvals, driving developers to pivot away from commercial builds.





# 4.5 Demand Drivers (1/3)

#### 1. English-speaking Talent Pool

India's vast talent pool—2.5M STEM graduates in FY23 (28% of global supply)—drives MNC, startup and domestic growth. Availability of skilled talent at a relatively lower cost is much lower as comparison to other global cities.

#### 2. Competitive Cost Advantage

Availability of skilled talent at a relatively lower cost in comparison to other global cities

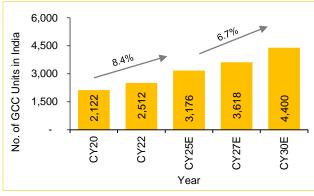
# **Key Drivers of Office Demand**

#### 3. GCC Charting A New Tech Era and Driving Growth

Indian GCC ecosystem has become a sandbox for global companies driving organisation-wise transformative initiatives. 23% of the global 2000 MNCs have set up their GCCs in India. India houses over half of the world's GCCs

#### 4. Domestic Firms Driving Leasing Across Major Cities

The Indian start-up ecosystem is the third-largest start-up ecosystem globally.

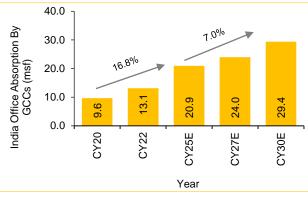




Source: Indiqube, Choice Institutional Equities

Source: CBRE, Choice Institutional Equities

# Main Demand Driver: Expected Growth in GCC Office Absorption and No. of Employees Is 7% & 6%, Respectively

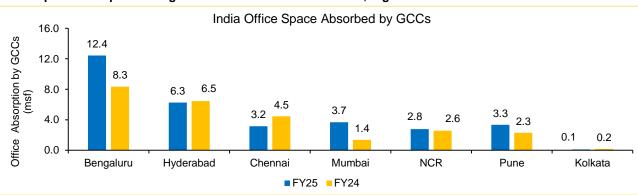




Source: CBRE, Choice Institutional Equities

Source: CBRE, Choice Institutional Equities

# Office Space Absorption: Bengaluru Dominates With 39% Share, Highest YoY Growth of 49.4% in FY25



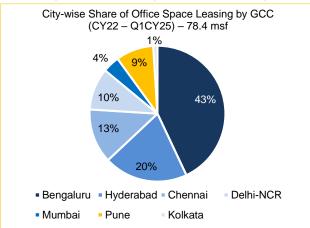
Source: CBRE, Choice Institutional Equities

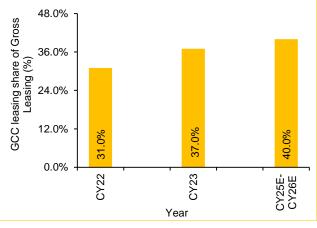


#### 4.5 Demand Drivers (2/3)

Talent availability, digital skills and the presence of a strong industry ecosystem are some of the key drivers for GCCs to set up centres in India. As major occupiers in the commercial real estate space, GCCs are leading innovation and setting trends for other tenants. A growing number of new GCCs are establishing multi-functional centres focused on ER&D, IT, and BPM, playing a strategic role in driving transformation, developing new products, and serving as business hubs for their global headquarters. The market is experiencing a dual trend — expansion of existing firms into multifunctional centres and entry of smaller players seeking digital and technological upgrades. A preference for high-quality, technology-driven workspaces is evident, with Grade A developments emerging as a focus for established players.

GCC Share of Gross Leasing Is Projected to Rise to ~40% Next Year. Bengaluru and Hyderabad Are Primary Hubs, Together Accounting for 63% of Leasing Over The Past Three Years.

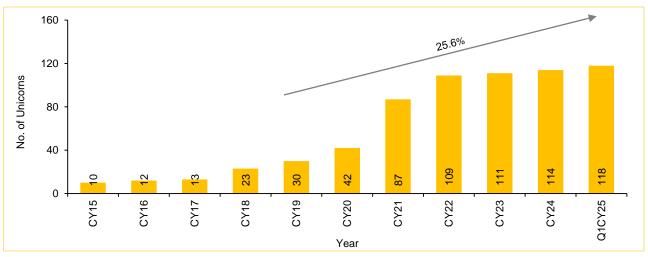




Source: CBRE, Choice Institutional Equities

Source: CBRE, Choice Institutional Equities

Rise of Startups and Unicorns in India: India is the world's third-largest startup ecosystem, with 1.58 lakh recognised startups as of Dec 2024, growing 13% YoY. These startups have generated 1.72 Mn direct jobs and propelled strong demand for office and flexible workspaces. Supported by government initiatives, such as Startup India and Atal Innovation Mission, the ecosystem has produced 118 unicorns by January 2025 (up from 30 in 2019, ~25.6% CAGR), reshaping India's economy and innovation landscape-

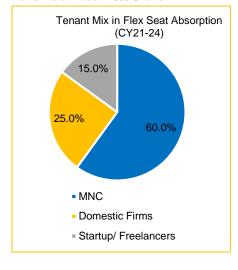


Source: CBRE & Choice Institutional Equities



#### 4.5 Demand Drivers (3/3)

# Indian- Domestic Firms and Startups Have Held About 40% Share



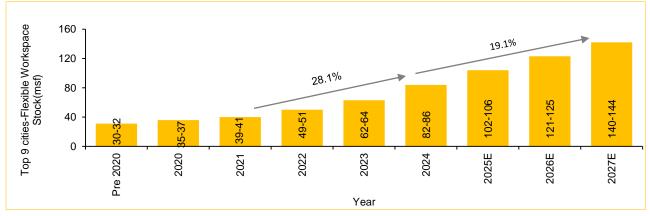
#### What Is Flexible Workspace and Its Sub Segments?

Flexible workspace refers to office solutions that offer customisable, short- to medium-term occupancy with minimal capex and agility greater than traditional leases. It includes various formats, such as:

- i) Co-working Spaces: Shared plug-and-play offices for startups and freelancers. Tenure is 1 month 2 years.
- **ii) Managed Offices:** Private, customised spaces managed end-to-end by operators for **enterprises**. Enterprise clients have a longer tenure of 3–6 years.
- Hybrid / On-demand Workspaces: Network-based access models supporting distributed and hybrid workforce of large teams.
   Tenure is highly flexible (hourly/daily/monthly).

Sector-wise, Flexible Workspace Operators (FWS) have been the largest contributors to office space absorption, showing the highest growth since the past 3 years. Flexible workspaces are gaining traction among startups and enterprises for their cost-efficiency, flexibility and employee-centric design. Leading operators, backed by nationwide networks and digital tools, are enabling hybrid and distributed work models, driving demand across both, Tier 1 and emerging, cities.

#### 90% of Flexible Workspace Stock Is In Top 9 Tier-1 Cities; Set To Expand at a Strong 19.1% CAGR



48.0%

36.0%

24.0%

12.0%

0.0%

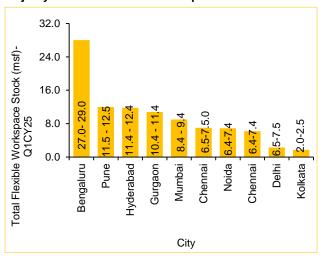
43.0%

Bengaluru

City Wise Flex Leasing (%)

Source: Company & Choice Institutional Equities

#### Majority of India's Flexible Workspace Stock Is Concentrated In Bengaluru, Pune, Hyderabad & NCRs





Pune

City-wise flex leasing (CY21-H1CY24)

12.0%

Hydrebad

Mumbai

Chennai

Source: ICRA & Choice Institutional Equities Source: ICRA & Choice Institutional Equities

2.0%

Kolkata

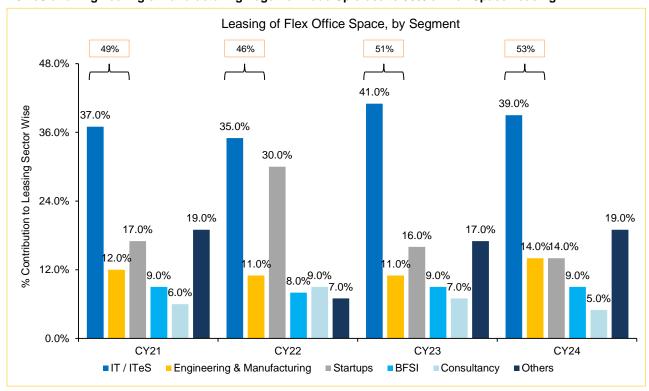
Ahmedabad



# 4.6 Flexible Workspace Market - Summary

- Technology companies (IT- Information Technology and ITeS-Information Technology Enabled Services. and GCCs have been the leading demand contributors for flexible workspaces in India, followed by BFSI and E&M companies over the last 2--3 years.
- MNC clients contributed to 60% of all flex space absorption in about 3 years
- Majority seats have been getting transacted in over 100 seats cohort categories in flexible workspace centres over the last 2--3 years.
- Amongst segments,...

# IT/ITeS and Engineering & Manufacturing Together Made Up close to 50% of Flex Space Leasing



Source: ICRA & Choice Institutional Equities



# 5.1 Relative Comparison - Operational Metrics (1/2)

- ☐ SMARTWORKS Is India's Largest Flexible Workspace Operator
  Highest Operational Seat Capacity
  Strong Presence In Large Cohorts (300+ Seats)
- ☐ SMARTWORKS Enjoys One of The Lowest Fit-Out Costs Per Sq Ft

Details	SMARTWORKS	INDIQUBE	AWFIS	EFCIL	WE WORK
FY25 Revenue	13,741	10,593	12,075	657	19,492
FY25 EBITDA Margin (%)	62.4	58.2	33.3	49.9	63.5
Promoter Holding (%)	58.2	60.6	17.0	45.5	49.8
Operational No. of Seats (Q2FY26)	2,07,000	1,69,395	1,47,000	55,924	1,14,500
Total Seats (including fitout + handover pending)	3,23,118	1,97,166	1,58,451	63,389	1,21,677
FY25 Average Occupancy (%)	83	85	73	NA	77
Occupancy Rate > 12 month old seats (%)	87	87	84	90	81
Lock In Tenure for Clients in Months (Weighted Average)	34	33	24	36	28
% of Revenue from Top 5 Clients (%)	12	12	14	30	90
Capex/ Fit-out Cost per sq ft	1,350	1,517	1,800	1,250	2,000 (15% of total cost)
Larger Cohort Size/ % Total Seats (%)	More than 300 seats-68%	More than 300 seats-65%	More than 100 seats-59%	More than 100 seats - 65%	More than 300 seats-39.1%
% of Clients in IT Industry (%)	42	51	45	55	33
% of Clients in BFSI Industry (%)	9	19	11	15	18
Leasable SBA	10.3	6.7	8.3	3.2	7.7
No. of Tier 1 cities	10 (Including Singapore)	8	9	9	8
No. of Non-Tier 1 Cities	4	7	9	0	0
Total No of cities	14	16	18	10	8
No. of Centres	61	125	237	86	70
No. of Clients	760+	789	3,400+	680+	2,215
Revenue to Rent	2.0	2.3	2.5	2.0	2.7
Avg Rent per Seat per Month	7,700	8,000	7,500	7,000	19,850

Note: For We Work, have considered desks instead of seats, Net Average Revenue per Member / Billed Desk Source: Choice Institutional Equities



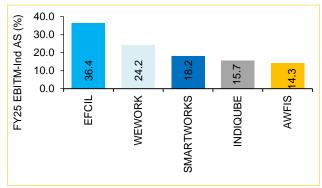
# 5.1 Relative Comparison - Valuation and Financial Metrics (2/2)

Companies	СМР			Dividend		Total Se		EV/EBITDA (x)			EV/OCF (x)			
	(INR/sh) (INR Bn	(INR Bn)	(INR/sh) (II	(INR/sh)	Yield (%)	FY26E	FY27E	FY28E	FY26E	FY27E	FY28E	FY26E	FY27E	FY28E
SMARTWORKS	480	54.92	BUY	630	0.0	0.23	0.20	0.17	4.9	4.0	3.2	4.7	3.9	3.1
AWFIS	536	38.33	BUY	760	0.0	0.23	0.17	0.16	7.0	5.0	3.6	6.9	5.2	4.0
EFCIL	273	27.26	BUY	375	0.0	0.42	0.29	0.18	6.2	3.9	2.4	6.3	4.3	2.6

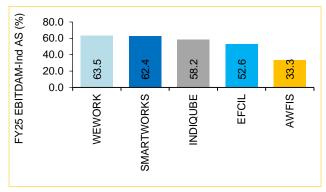
Source: Choice Institutional Equities

EBITDA CAGR		EBITI	DA Margi	in (%)	PAT Margin (%) Debt to Equity (x)		Return on Equity (%)						
Companies	% (FY25-28E)	FY26E	FY27E	FY28E	FY26E	FY27E	FY28E	FY26E	FY27E	FY28E	FY26E	FY27E	FY28E
SMARTWORKS	26.2	62.7	62.9	63.1	0.4	2.5	3.3	0.5	0.4	0.3	1.2	9.2	12.7
AWFIS	20.5	33.5	34.1	35.6	7.3	7.7	9.7	2.2	2.2	1.9	19.1	19.6	21.4
EFCIL	46.0	56.5	57.0	57.0	29.5	33.2	35.1	0.2	0.1	0.0	34.1	36.2	34.6

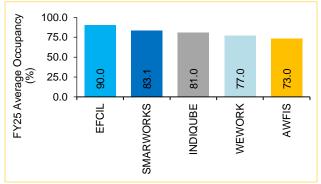
Source: Choice Institutional Equities



Source: Choice Institutional Equities



Source: Choice Institutional Equities



Source: Choice Institutional Equities

Among listed competitors in the managed office and flexible workspace sector, SMARTWORKS leads with the second highest EBITDA and third highest EBIT margin as per Indian accounting standards.

In terns of Operational parameters, SMARTWORKS has the second highest average occupancy rate. Increasing contribution of matured centres would increase its overall/blended occupancy rate.



# 5.2 SWOT Analysis and Porter's 5 Forces



#### **Strengths**

- Enterprise-focused Model
- Asset-light, Scalable Strategy
- Geographic Diversification
- Lowest Capex & Operating Cost
- Faster Payback Period



- High Dependence on Enterprise Clients
- Sector Concentration Risk







#### **Opportunities**

- Rising Demand for Flexible Workspaces
- Tier- 2 Expansion
- Ancillary Services



- Economic Slowdown
- Competition
- Cost Inflation



#### **Porter's Five Forces**



#### Competitive Rivalry - High

- Presence of key players such as, Awfis, Tablespace IndiQube, WeWork India and EFC(I) expanding aggressively
- Price competition remains intense in certain micro-markets, such as Bengaluru's Outer Ring Road and Gurgaon's Golf Course Extension, especially for smaller centres.



#### Threat of New Entrants - Moderate

- The asset-light managed workspace model, with low capital needs, heightens the risk of new entrants.
- SMARTWORKS' scale, brand, and client ties deter entrants; enterprise focus and access to Grade-A
  assets create a hard-to-replicate moat.



# Bargaining Power of Buyers - Moderate

- Large enterprise clients hold some negotiating leverage due to their scale and long-term commitments.
- High retention (85%+ clients for over two years) indicates limited buyer influence.



## Threat of Substitutes - Low

 The main alternatives are traditional office leasing or small coworking setups, both of which lack flexibility, scalability or managed services



#### **Bargaining Power of Suppliers - Moderate**

- 81% leasing from HNIs and family offices offers better terms and lowers reliance on institutional landlords.
- 5–10-year leases with rent escalation provide cost stability and reduce volatility.
- However, scarce Grade-A supply in prime markets strengthens landlord leverage.



# 6.1 Introduction - Company Profile & Market Footprint (1/5)

94% of revenue is derived from annuity

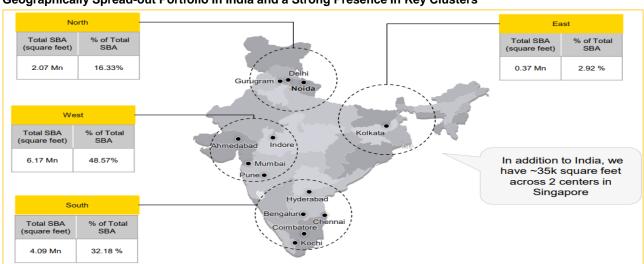
Leases full campuses mainly from HNIs and family offices (76% of portfolio)

94% of SBA is present in key clusters in India

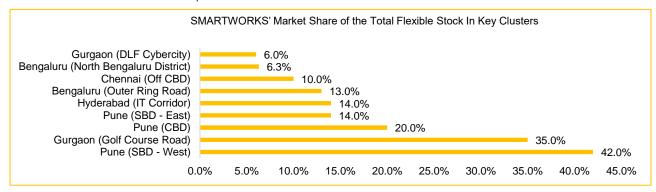
SMARTWORKS leads in large-format campuses, recently securing the world's largest flexible workspace centre of 0.815 msf with the Hiranandani Group

- SMARTWORKS is an office experience and managed campus platform. With 8 years of experience, it is **India's largest managed campus operator** among benchmarked peers. SMARTWORKS has a total SBA of 10.3 msf and total leasable SBA of in 61 centres cumulatively in 14 cities and total 2,35,000 capacity seats and 2,07,000 operational seats. SMARTWORKS derives 94% of its revenue from annuity-based rental revenue, providing significant stability and predictability.
- It operates in six 6 major cities in India and one Centre in Singapore, with 80% of its revenue being derived from centres located in Pune, Bangalore, Hyderabad and Mumbai. 94% of the SBA in (msf) is present in the key clusters in India. They also have a presence in Singapore with two centres on lease with a SBA of 35,036 sq ft.
- SMARTWORKS leases entire buildings and campuses—primarily from non-institutional landlords such as HNIs and family offices (76% of its portfolio)
- Leads in large-format campuses, with the highest number of centres exceeding 0.5 msf with a focus on mid and large enterprises—typically requiring over 300 seats. As of March 31, 2024, SMARTWORKS has four of the five largest-leased flexible workspaces in India and has recently signed an agreement for the world's largest flexible workspace centre of 0.815 msf at Eastbridge Mumbai by the Hiranandani group
- Smartworks takes large, standalone buildings (not just floors) from landlords and transforms them into branded campuses with amenities, such as cafes, crèches, gyms and sports zones.

#### Geographically Spread-out Portfolio In India and a Strong Presence In Key Clusters



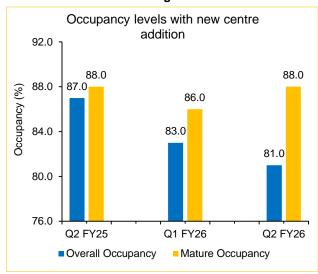
Source: Smartworks & Choice Institutional Equities

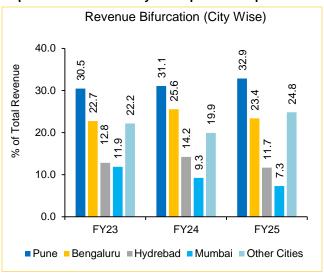




# 6.1 Introduction - Company Profile & Market Footprint (2/5)

## SMARTWORKS Has a Strong Portfolio Presence Across Top Three Tier 1 Cities By Flex Space Absorption





Source: Smartworks & Choice Institutional Equities

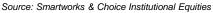
Source: Smartworks & Choice Institutional Equities

#### Leadership of largest centres at India's Prime Locations











Source: Smartworks & Choice Institutional Equities



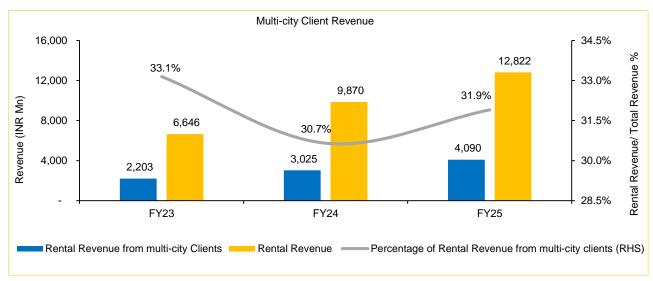
# 6.1 Introduction - Company Profile & Market Footprint (3/5)

As of March 31, 2025, SMARTWORKS operates in 19 of the 28 key clusters in Tier 1 cities, which collectively account for around 80% of the flexible workspace stock (Source: CBRE Report). ~94.37% of its managed SBA is located in these clusters. They focus on leasing large, bare shell properties in prime areas and converting them into fully serviced, tech-enabled campuses with modern amenities. The table below shows total stock and flex stock along with SMARTWORKS market share of some of the key clusters in India:

Market	Key Cluster / Micro Market	Total Stock (msf)	Flex Stock (msf)	SBA Managed by Smartworks (msf)	Smartwork's Market Share of Total Stock	Smartwork's Market Share of Flex Stock
Pune	Secondary Business District - West	14.5	4.5–5.0	2.0	13.8%	44.5-%–40.0%
Gurgaon	Golf Course Road	10.0	1.6–2.1	0.7	6.5%	40.8%–31.1%
Pune	Central Business District	6.0	3.3–3.8	0.7	11.7%	21.2%–18.4%
Pune	Secondary Business District – East	16.5	2.0–2.5	0.3	1.9%	16.0%–12.8%
Hyderabad	IT Corridor	73.8	8.5–9.0	1.2	1.7%	14.3%–13.5%
Bengaluru	Outer Ring Road	75.0	7.2–7.7	1.0	1.3%	13.8%–12.9%
Chennai	Off CBD	10.3	1.7–2.2	0.2	1.9%	11.8%–9.1%
Bengaluru	North Bengaluru District	36.4	3.3–3.8	0.2	0.6%	6.9%–6.0%
Gurgaon	DLF Cybercity	12.3	1.5–2.0	0.1	0.8%	6.7%–5.0%

Source: Smartworks & Choice Institutional Equities

Strategic Growth Through Long-Term Client Partnerships SMARTWORKS expands in Tier 1 and Tier 2 cities, supporting client growth through multi-centre and multi-city solutions. It offers tailored managed workspaces, aligning with clients' plans to drive retention and business. As of March 31, 2025, it operates in five Tier 2 cities: Jaipur, Kochi, Indore, Coimbatore and Ahmedabad.



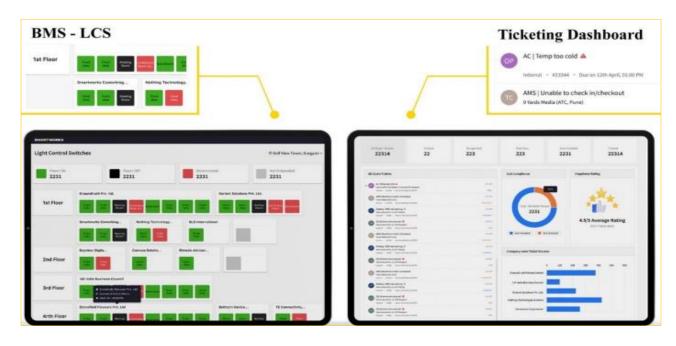


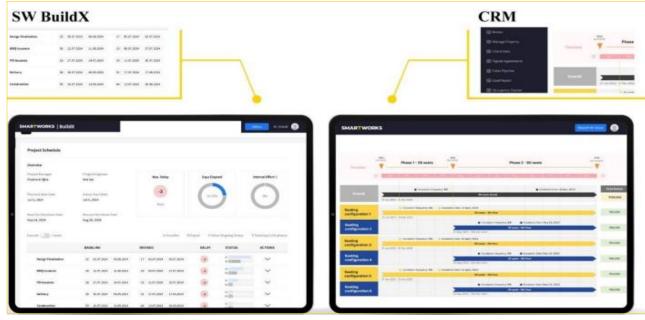
# 6.1 Introduction - Company Profile & Market Footprint (4/5)

Integrated Proprietary Technology Is Key For Execution – Able To Deliver Offices In Less Than 2 Months

SMARTWORKS' proprietary technology underpins their operations, offering in-house solutions that enhance client experience, streamline property management, boost efficiency, and ensure consistent service delivery-

- BuildX, which streamlines design and project management, shortens delivery timelines, and monitors site and vendor performance. Their CRM optimizes sales, while the virtual building management system automates energy use, manages IoT devices, integrates ticketing, and controls HVAC for efficiency.
- The SW App and Client Portal enhance tenant and employee experience, while proprietary tech collects and analyzes multi-touchpoint data, enabling efficient scaling, operational improvements, and risk mitigation.







# 6.1 Introduction - Company Profile & Market Footprint (5/5)

## Strategically Shifting to Asset-light Variable Rental and Management Contract Model

#### Variable Rental Model

- SMARTWORKS covers capital expenditure, but rental payments start only when the space is leased out. Client deposits and landlord contributions offset upfront cost, enhancing capital efficiency, reducing occupancy risk and improving unit-level economics
- SMARTWORKS has signed term sheets with landlords in Gurugram for a Centre with a SBA of 0.45 msf under the variable rental model

#### **Management Contract Model**

 Capital expenditure is shared between the company and landlords on the basis of a pre-agreed ratio.

# **Client Agreements**

36 to 60 months, with lock-in periods of 12 to 36 months

#### Agreement

Clients pay fixed rent with ~5% annual escalation, plus charges for optional services, such as extra AC, meeting rooms, parking, printing, Wi-Fi and courier

#### **Termination**

- I) Clients cannot exit during the lock-in period unless SMARTWORKS breaches the agreement, whereas SMARTWORKS can terminate the contract if the client defaults for example, on payments.
- II) Clients can terminate immediately if the company faces insolvency or if the landlord lease ends without suitable alternative premises

#### Marketing

SMARTWORK OPERATIONS

SMARTWORKS uses a data-driven marketing strategy combining online/offline channels, PR, events and digital content to drive awareness and leads. Thought leadership, targeted campaigns and active social media strengthen brand visibility and engagement

# Sales & Business Development

A 24-person sales team focuses on client acquisition and retention through multiple channels—digital, call centres, referrals, partners and brokers. Using CRM tools and an occupier directory, it emphasises relationship-building, customised solutions and seamless onboarding to strengthen long-term engagement

# SmartVantage: The Purpose-built Solution for GCCs

To capture the expanding GCC opportunity, SMARTWORKS launched **SmartVantage**, a dedicated **GCC enablement platform** integrating workspace design, compliance, technology and partnerships. This positions SMARTWORKS as India's GCC partner of choice, and the management expects the GCC revenue to double in a couple of years.

#### Legal, Compliance & Registration -

Setting up, licenses, tax Registration and regulatory forms

#### **Operational Support**

Financial audits, tax advisory, and process optimisation.

# Four Pillars powering the GCC success

# **Talent & Workforce Solutions**

Subcontracting, hiring and talent-on-demand networks

#### **Innovation & Research**

Support for R&D, benchmarking, and strategic insights



# 6.2 Key Managerial Personnel (1/2)

The leadership team, headed by Neetish Sarda, comprises a dynamic mix of experienced professionals and young entrepreneurs, with diverse expertise in real estate, operations, finance and consulting

Name	Designation	Qualification	Experience
Neetish Sarda	Founder and Managing Director	Bachelor's Degree in Science (University of London).	Over 9 years of experience in the field of flexible workspaces.
Harsh Binani	Co-Founder	and a Master's in Business	Associated with McKinsey & Company, Chicago, earlier. He has around 14 years of experience in management consulting and flexible workspace industry.
Anirudh Tapuriah	Chief of Strategy and Investor Relations	Completed Executive Program in Business Management (IIM, Calcutta), CA (ICAI, India), CS (ICSI, India), CFA L2 (USA) and B.Com (St. Xaviers, Kolkata).	Limited as a Manager in the Project Advisory and Structured Finance Group He has also been
Sahil Jain	Chief Financial Officer	CA (ICAI, India), CS (ICSI,India),CFA L2 (USA) and BCom (St. Xaviers, Kolkata).	Business Development and Administration
Pratik Ravindra Agarwal	Chief Business Officer	Bachelor's Degree in Science and a Diploma in Economics from the University of London.	1, 2016.
Prashant Hakim	Chief Operating Officer	Bachelor's Degree in Commerce from the University of Calcutta and a Post-Graduate Diploma in Business Management from the Indian Business Academy, Bangalore.	Associated with Ernst & Young LLP as Associate Vice-President and KPMG Global Services Private Limited as an Associate Director earlier. He has also been associated with Syven Global Services Private Limited, Thomson Reuters India Private Limited, Genpact India Private Limited and GE Capital International Services Private Limited. He has been associated with SMARTWORKS since November 1, 2018.

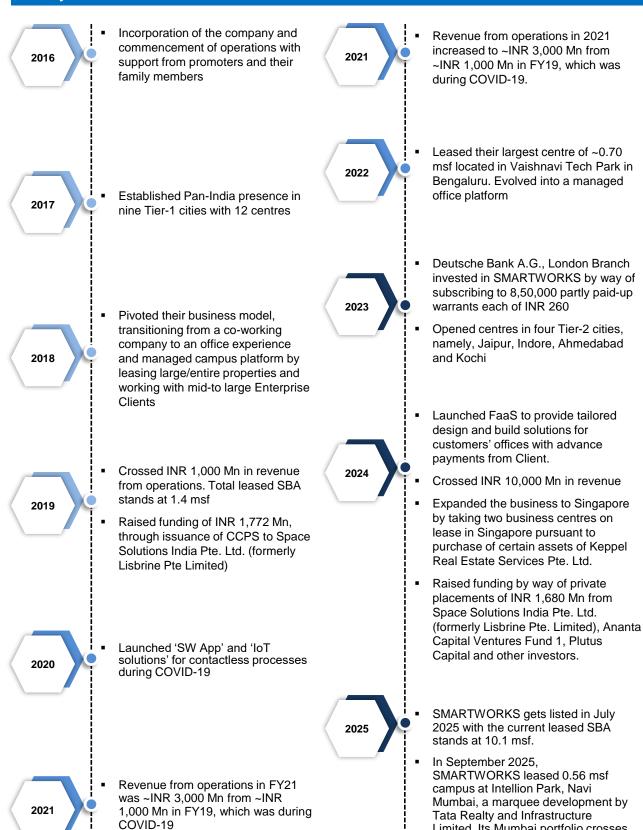


# 6.2 Key Managerial Personnel (2/2)

Gokul Nolambur Rajasekar	Chief Technology Officer	Bachelor's Degree in Electronics and Communication Engineering from Anna University, Chennai.	Associated with SMARTWORKS since March 2, 2022.
Punam Dargar	Company Secretary and Compliance Officer	Engineering Degree from IIT Kharagpur and MBA from University of Rochester.	Associated with Jubilant Foodworks Limited as General Manager of Human Resources. She also served as the Head of Human Resources for Esme Consumer Private Limited and Human Resources Manager at ICICI Bank Limited. She has been associated with SMARTWORKS since May 15, 2024.
Kalpana Devnani	Chief Human Resources Officer	Master's Degree in Business Administration and Bachelor's Degree in Engineering.	



# **6.3 Key Milestones**



In November 2025, SMARTWORKS signed an agreement for the world's largest flexible workspace centre of 0.815 msf at Eastbridge Mumbai by the Hiranandani group.

1 msf.

Limited. Its Mumbai portfolio crosses



# 7.1 Financials & Ratios

# Income Statement (Consolidated in INR Mn)

Particular	FY24	FY25	FY26E	FY27E	FY28E
Revenue from Operations	10,394	13,741	17,981	22,449	27,309
Gross Profit	7,364	9,580	12,587	15,781	19,253
EBITDA	6,597	8,573	11,269	14,122	17,235
Depreciation	4,727	6,360	7,468	9,525	11,491
EBIT	2,607	2,569	4,251	5,159	6,427
Interest Expense	3,283	3,363	4,161	4,401	5,235
Other Income	737	356	450	561	683
APAT	(500)	(632)	67	569	894
EPS	(6.3)	(6.1)	0.6	5.0	7.8

Source: Smartworks & Choice Institutional Equities

# **Ratio Analysis**

Particular	FY24	FY25	FY26E	FY27E	FY28E
Growth Ratios (%)					
Revenue	46.4	32.2	30.9	24.8	21.7
EBITDA	56.2	30.0	31.5	25.3	22.0
PAT	(51.4)	26.5	(110.7)	744.8	57.2
Margin Ratios (%)					
EBITDA Margin	63.5	62.4	62.7	62.9	63.1
PAT Margin	(4.8)	(4.6)	0.4	2.5	3.3
Profitability (%)					
ROE	(99.9)	(58.6)	1.2	9.2	12.7
Normalised ROCE	1.0			6.7	7.8
ROA	(1.5)	(1.7)	0.1	1.1	1.5
Valuation (x)					
PE	(76.1)	(78.8)	814.0	96.4	61.3
EV/ EBITDA	6.3	6.2	4.9	4.0	3.2
Price to Book	75.8	45.9	9.8	8.9	7.8

Source: Smartworks & Choice Institutional Equities

# **Balance Sheet (Consolidated in INR Mn)**

Particular	FY24	FY25	FY26E	FY27E	FY28E
Net Worth	500	1,079	5,596	6,165	7,059
Lease Liabilities	26,295	28,028	36,156	41,931	46,360
Total Debt	4,274	3,978	2,978	2,338	2,038
Other Liabilities & Provisions	2,728	3,076	3,076	3,076	3,076
Total Net Worth & liabilities	33,797	36,160	47,805	53,509	58,532
Net Block (PPE + ROU)	34,041	37,662	47,888	56,135	61,515
Capital WIP	633.1	1,354.8	1,354.8	1,354.8	1,354.8
Investments	113	110	110	110	110
Cash & Bank Balance	524	689	2,626	1,023	1,387
Loans & Advances & Other Assets	4,032	4,830	4,830	4,830	4,830
Net Current Assets	(5,022)	(7,796)	(6,377)	(8,920)	(9,277)
Total Assets	33,797	36,160	47,805	53,509	58,532
Capital Employed	4,774	5,057	8,574	8,502	9,096
Net Debt	3,750	3,288	351	1,315	651
FCFF	4,770	6,375	7,952	10,672	14,699

Source: Smartworks & Choice Institutional Equities

# Cash Flows (INR Mn)

Particular	FY24	FY25	FY26E	FY27E	FY28E
Cash Flows From Operations	7,433	9,285	11,696	14,494	17,619
Cash Flows From Investing	(1,922)	(2,761)	(3,744)	(3,822)	(2,920)
Cash Flows From Financing	(5.772)	(6.377)	(6.015)	(12.275)	(14.335)

Source: Smartworks & Choice Institutional Equities

# **DuPont Analysis**

Particular	FY24	FY25	FY26E	FY27E	FY28E
ROE (%)	(99.9)	(58.6)	1.2	9.2	12.7
Net Profit Margin (%)	(4.8)	(4.6)	0.4	2.5	3.3
Asset Turnover (x)	0.3	0.4	0.4	0.4	0.5
Financial Leverage (%)	67.6	33.5	8.5	8.7	8.3
Du Pont Analysis (%)	(99.9)	(58.6)	1.2	9.2	12.7



Term	Explanation
Blended Occupancy	Blended occupancy refers to the combined occupancy rate across all centres, including both mature centres and newly launched centres under ramp-up. It provides a portfolio-level view of seat utilization, smoothing out differences in performance across individual locations
Centres	Centres refer to any facility (floor and building) with or without shared amenities or services for which lease agreement has been executed with the landlords. It includes the total number of operational centres, centres under fit outs and centres yet to be handed over by the landlord
Co-working Space	Shared plug-and-play offices for startups and freelancers. Tenure is 1 month – 2 years
Fit-out Cost Capitalised in Gross Block	Cost which includes depreciation on right of use asset, interest expense of lease liability incurred for the expected fit-out period is capitalised as part of leasehold improvement
Flexible Workspace	Office solutions that offer customisable, short- to medium-term occupancy with minimal capex and agility greater than traditional leases. It includes various formats, such as: Managed, co-working and hybrid
GCC (Global Capability Centre)	Offshore hub established by a multinational company to deliver high-value business, technology, and operational services. It centralises critical capabilities to drive efficiency, innovation, and global scale
Hybrid Workspace	Network-based access models supporting distributed and hybrid workforce of large teams. Tenure is highly flexible (hourly/daily/monthly)
IT (Information Technology)	The IT sector includes companies that develop, manage, and support computer systems, software, and digital infrastructure for businesses
ITeS (Information Technology–enabled Service)	The ITeS sector comprises services delivered using technology—such as BPO, customer support, data processing, and back-office operations—to enhance business efficiency
Mature Centres	Centres which are operational for more than 12 months from date of commencement of operations
Managed Workspace	Private, customised spaces managed end-to-end by operators for enterprises. Enterprise clients have a longer tenure of 3–6 years
MSF	Million square foot – unit of area measurement equal to 10,00,000 square feet, commonly used to quantify large real estate or commercial space
Number of Capacity Seats in all Centres	The maximum number of seats available across all our centres (operational centres + centres under fit outs + centres yet to be handed over by landlord)
Number of Clients	The customers of our company, which include enterprises, other companies, other legal entities and individuals which occupy Seats in our operational centres
Occupancy Rate in Operational Centres	The percentage of the occupied Seats out of capacity seats in operational centres
Occupancy Rate for Mature Centres	The percentage of occupied seats in all mature centres out of the capacity seats for all mature centres
	The total number of seats contracted with our clients in our operational centres. This also includes the seats occupied by our company in the respective centres
	The total leasable area of a property, including the usable area inside the unit plus a share of common spaces like lobbies, corridors, and amenities.
Seats Retention Rate	Seats retention rate is defined as the percentage of seats retained upon total seats due for retention. (i) seats retained refers to occupied seats by clients who chose to continue occupying seats after expiry of lock-in tenure during the year / period (ii) total seats due for retention refers to the total occupied seats by clients for which lock In tenure was due for expiry during the year / period



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Large Cap*	
BUY	The security is expected to generate upside of 15% or more over the next 12 months
ADD	The security is expected to show upside returns from 5% to less than 15% over the next 12 months
REDUCE	The security is expected to show upside or downside returns by 5% to -5% over the next 12 months
SELL	The security is expected to show downside of 5% or more over the next 12 months
Mid & Small Cap*	
BUY	The security is expected to generate upside of 20% or more over the next 12 months
ADD	The security is expected to show upside returns from 5% to less than 20% over the next 12 months
REDUCE	The security is expected to show upside or downside returns by 5% to -10% over the next 12 months
SELL	The security is expected to show downside of 10% or more over the next 12 months
Other Ratings	
NOT RATED (NR)	The stock has no recommendation from the Analyst
UNDER REVIEW (UR)	The stock is under review by the Analyst and rating may change
Sector View	
POSITIVE (P)	Fundamentals of the sector look attractive over the next 12 months
NEUTRAL (N)	Fundamentals of the sector are expected to be in stasis over the next 12 months
CAUTIOUS (C)	Fundamentals of the sector are expected to be challenging over the next 12 months

\*Large Cap: More Than INR 20,000 Cr Market Cap
\*Mid & Small Cap: Less Than INR 20,000 Cr Market Cap

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