

Kotak Mahindra Bank

CMP: INR1,810 TP: INR2,000 (+10%) Neutral

AIF provisions, treasury loss contribute to slight earnings miss Margins stable QoQ

- Kotak Mahindra Bank (KMB) reported standalone PAT growth of 7.6% YoY to INR30b (11% miss) due to AIF provisions (INR1.9b) and treasury loss. Consolidated PAT stood at ~INR42.7b (7% YoY growth).
- NII grew 16% YoY to INR65.5b (in line; up 4.1% QoQ). NIMs stood stable QoQ at 5.22%. Opex grew 14% YoY to INR42.8b, thereby, resulting in a 19% YoY growth in PPoP at INR45.7b (5% miss).
- Advances grew 16% YoY/3% QoQ to INR3.6t, while deposits grew 19% YoY/
 2% QoQ, led by term deposits. CASA mix moderated 60bp QoQ to 47.7%.
- Fresh slippages declined 10% QoQ to INR11.7b. GNPA ratio stood largely stable at 1.7%, while Net NPA improved 3bp QoQ to 0.34%. PCR improved 150p QoQ to 80.6%.
- We cut our FY24/FY25 PAT estimates by 3.2%/2.7%. We estimate RoA/RoE at 2.4%/14.4% by FY25E. We maintain our Neutral stance on the stock with a TP of INR2,000.

Loan book grew 16% YoY; Asset quality ratios stable

- KMB reported a standalone PAT of INR30b (up 7.6% YoY; 11% miss), due to higher provisions as the bank provided INR1.9b toward AIF exposure. Consol PAT grew 7% YoY to INR42.7b.
- While NII grew 16% YoY (in line), margins stood stable at 5.22%. Other income grew 18% YoY (down 1% QoQ). Treasury loss stood at INR1.7b vs. a treasury gain of INR1.5b in 2QFY24.
- Opex growth was slightly higher than expected at 14% YoY (5% higher than MOSLe) and was driven by an increase in commercial and marketing expenses and employee-related expenses, thus, resulting in a 19% YoY growth in PPoP at INR45.7b (5% miss).
- Loan book grew 16% YoY (up 3% QoQ) led by healthy traction across segments. KMB reported healthy sequential trends in Personal loans, CV/CE and Credit Cards. Deposits grew 19% YoY (up 2% QoQ), led by term loans, which grew 33% YoY (up 3% QoQ), while the CASA mix moderated 60bp QoQ to 47.7%. Mix of unsecured loans increased to 11.6% and the management expects it to rise to mid-teens by FY24-end.
- Fresh slippages declined 10% QoQ to INR11.7b. GNPA ratio stood largely stable at 1.7%, while Net NPA improved 3bp QoQ to 0.34%. PCR improved 150p QoQ to 80.6%. KMB has o/s Covid provisions of INR2.95b.
- SMA-2 advances stood at INR2.1b (6bp of advances), while the outstanding restructured portfolio stood at INR4.6b (13bp of advances).
- Subs performance: Kotak Securities reported net earnings growth of 27% YoY, while KIL reported a PAT growth of 83% YoY.

Estimate change TP change Rating change

Bloomberg	KMB IN
Equity Shares (m)	1980
M.Cap.(INRb)/(USDb)	3591.3 / 43.2
52-Week Range (INR)	2064 / 1644
1, 6, 12 Rel. Per (%)	-3/-16/-17
12M Avg Val (INR M)	8480

Financials & Valuations (INR b)

Y/E MARCH	FY23	FY24E	FY25E
NII	215.5	257.2	291.4
OP	148.5	190.2	214.6
NP	109.4	131.0	148.0
Cons. NP	150.9	178.3	205.3
NIM (%)	5.1	5.2	5.1
EPS (INR)	55.1	65.9	74.5
EPS Gr. (%)	27.5	19.7	12.9
ABV. (INR)	398	459	529
Cons. BV. (INR)	563	651	753
Ratios			
Cons. RoE (%)	13.5	13.7	13.7
RoE (%)	14.1	14.7	14.4
RoA (%)	2.4	2.5	2.4
Valuations			
P/BV (X) (Cons.)	3.2	2.8	2.4
P/ABV (X) (Adj.)	3.1	2.7	2.3
P/E(X) (Adj.)	22.4	18.7	16.6

^{*}Adjusted for Investment subs

Shareholding pattern (%)

As On	Dec-23	Sep-23	Dec-22
Promoter	25.9	25.9	26.0
DII	21.4	20.0	21.8
FII	39.7	41.0	39.3
Others	12.9	12.9	13.0

FII Includes depository receipts

Highlights from the management commentary

- The bank expects RoA to sustain at ~2-2.1% going forward.
- Unsecured retail advances (incl. Retail Micro Finance) as a % of net advances stood at 11.6% as on 3QFY24 vs. 9.3% in 3QFY23 and the portfolio continues to hold well.
- The provision of INR649m in respect of Security Receipts is classified as Non Performing Investments (NPI) during the quarter, which was earlier accounted as Mark-to-Market losses under Other Income. Accordingly, this has no impact on profit after tax.
- LCR stood at 120% for the bank and 127% for the group level in 3QFY24.

Valuation and view

KMB delivered a mixed quarter with a miss in earnings due to high provisions (AIF exposure); however, NIMs remained stable at 5.2% QoQ. Asset quality remained stable with slippages declining sequentially. KMB carries additional Covid-related provisions of ~INR2.95b. The bank continues to guide for steady growth trend and aims to improve the mix of unsecured loans to mid-teens, expressing confidence in the quality of the underlying portfolio. We cut our FY24/FY25 PAT estimates by 3.2%/2.7% and estimate bank to deliver RoA/RoE of 2.4%/14.4% by FY25. We maintain our Neutral stance on the stock with a TP of INR2,000 (2.5x Sep'25E ABV).

Quarterly performance	е											(INR b)
Y/E March		FY2	23			FY2	4E		FY23	FY24E	FY24E	V/s
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4QE			3QE	Our Est
Net Interest Income	47.0	51.0	56.5	61.0	62.3	63.0	65.5	66.4	215.5	257.2	65.1	1%
% Change (Y-o-Y)	19.2	26.8	30.4	35.0	32.7	23.5	15.9	8.8	28.1	19.4	15.2	
Other Income	12.4	18.3	19.5	21.9	26.8	23.1	23.0	24.8	70.8	97.7	24.1	-5%
Total Income	59.4	69.3	76.0	82.9	89.2	86.1	88.5	91.2	286.3	355.0	89.2	-1%
Operating Expenses	31.6	33.6	37.5	36.4	39.7	40.0	42.8	42.2	137.9	164.7	40.9	5%
Operating Profit	27.8	35.7	38.5	46.5	49.5	46.1	45.7	49.0	148.5	190.2	48.3	-5%
% Change (Y-o-Y)	-3.7	14.3	42.5	39.1	77.8	29.2	18.6	5.4	23.2	28.1	25.5	
Provisions	0.2	1.4	1.5	1.5	3.6	3.7	5.8	3.2	4.6	16.3	3.8	53%
Profit before Tax	27.6	34.3	37.0	45.0	45.9	42.4	39.9	45.8	143.9	174.0	44.5	-10%
Tax	6.9	8.5	9.1	10.0	11.3	10.5	9.8	11.3	34.5	43.0	11.0	-10%
Net Profit	20.7	25.8	27.9	35.0	34.5	31.9	30.1	34.5	109.4	131.0	33.6	-11%
% Change (Y-o-Y)	26.1	27.0	31.0	26.3	66.7	23.6	7.6	-1.2	27.6	19.8	20.3	
Deposits (INRb)	3,165	3,252	3,447	3,631	3,863	4,010	4,086	4,234	3,631	4,234	4,149	
Loans (INRb)	2,802	2,940	3,107	3,199	3,286	3,483	3,596	3,726	3,199	3,726	3,622	
Deposit growth (%)	10.4	11.5	12.9	16.5	22.0	23.3	18.6	16.6	16.5	16.6	20.4	
Loan growth (%)	28.8	25.1	22.9	17.9	17.3	18.5	15.7	16.5	17.9	16.5	16.6	
Asset Quality												
Gross NPA (%)	2.24	2.08	1.90	1.78	1.77	1.72	1.73	1.66	1.78	1.66	1.63	
Net NPA (%)	0.62	0.55	0.43	0.37	0.40	0.37	0.34	0.32	0.37	0.32	0.34	
PCR (%)	72.6	73.7	77.6	79.3	78.0	79.1	80.6	80.7	79.3	80.7	79.4	

E: MOFSL Estimates

Consolidated earnings snapshot (INR m)

Y/E March		FY2	23			FY24		
	1Q	2Q	3Q	4Q	1Q	2Q	3Q	
Kotak Bank	20,710	25,810	27,920	34,960	34,520	31,910	30,050	
Kotak Prime	1,570	2,220	2,250	2,240	2,180	2,080	2,390	
Kotak Securities	2,190	2,240	2,410	1,820	2,190	3,240	3,060	
KMCC	510	220	280	480	550	270	350	
Kotak Life	2,480	2,700	3,300	2,050	1,930	2,470	1,400	
AMC & Trustee	1,060	1,060	1,500	1,920	1,060	1,240	1,460	
Intl. subs	140	50	220	360	320	410	570	
KIL	630	780	860	1,000	1,020	1,260	1,570	
Others	440	630	920	490	1,070	1,350	1,220	
Kotak Consol	29,730	35,710	39,660	45,320	44,840	44,230	42,070	
Minority/associate adjustments	(2,180)	370	290	340	(3,340)	380	580	
Kotak Cons. Reported PAT	27,550	36,080	39,950	45,660	41,500	44,610	42,650	
Contribution of bank in total profits	75%	72%	70%	77%	83%	72%	70%	



Highlights from the management commentary Balance sheet and P&L

- Opex grew 14% YoY, primarily due to higher employee-related expenses (majorly due to retiral cost) in 3QFY24 and also because of commercial and marketing expenses.
- Consolidated PAT grew 6.1% YoY to INR42b as on 3QFY24 vs. INR39.5b as on 3QFY23.
- Provision of INR649m with respect to Security Receipts is classified as Non Performing Investments (NPI) during the quarter, which was earlier accounted as Mark-to-Market losses under 'Other Income'. Accordingly, this has no impact on profit after tax.
- AFS+HFT book as a % of investment book stood at 81% and modified duration is 1.1 years.
- Unsecured book accounts for 11.6% of the total advances as on 3QFY24.
- Total customers of the bank as on 3QFY24 stood at 48m vs 39m in 3QFY23.
- 3QFY24 results include INR1.4b provision (post tax) on applicable Alternate Investment Fund (AIF) investments pursuant to RBI's circular.
- AIF investments totaling INR1.9b, with downstream exposure to debtor companies of the bank, has been fully provided. As of 3QFY24, the bank's funded o/s to such companies stands at INR650m.
- The bank has no investments in subordinated units with priority distribution.
- LCR stood at 120% for the bank and 127% for the group level in 3QFY24.
- 56-58% of the book are repo linked. If the repo rate falls, the deposits are likely to be repriced.
- Over 76% of CA-OD transaction volumes and over 98% of savings account transaction volume occurred through digital channels.
- Deposits have picked up, driven by ActivMoney product launched by KMB 6 months ago. CASA ratio stood at 47.7% in 3QFY24 vs 48.3% in 2QFY24.
- Unsecured retail advances (incl. Retail Micro Finance) as a % of net advances stood at 11.6% as on 3QFY24 vs. 9.3% in 3QFY23 and the portfolio continues to hold well.
- CV disbursements have grown 30% YoY and the Collection Efficiency continues to be stable for this book.

- Construction Equipment book grew 38% YoY and the Collection Efficiency for this book also continues to be stable with the bank expecting 4QFY24 growth momentum to remain healthy.
- MFI book disbursements grew 66% YoY, serving a customer base of 1.8m unique borrowers.
- Agriculture SME side growth was muted and the management expects this to increase going forward.
- Overall, the risk matrix is stable in unsecured advances and is appropriately
 priced; however, there is some observed risk on the credit card side, which is
 also taken care of by the bank.
- Unsecured advances grew 40% YoY and 9% QoQ. Delinquencies in both secured and unsecured business banking remains stable.
- NIM stood stable at 5.22% in 3QFY24, with a 3-4bp differential attributed to the CRR impact addressed in the previous quarter with the major reason for stable NIMs being change in the mix of advances.
- Overall, funded asset grew 7.7% QoQ, including credit substitutes.
- Among various segments, mid-market and the SME segment grew robust. A majority of mid corporate book is working capital intensive. However, some pricing-related challenges can be seen in the SME side.
- The bank has seen some challenges in deal closure, therefore income was subdued this quarter.
- KMB has been successful in migrating all CMS customers to the new CMS platform.
- Cost of term deposits stood at 6.5-6.7%. SA account deposit starts to see some positive growth.
- CD ratio stood at 88% in 3QFY24, however, the bank's industry-leading tier-1 ratio, consisting entirely of equity, remains a positive factor.
- The bank expects RoA to sustain at ~2-2.1% going forward.
- There has been no recent change in the PSL framework. The bank largely fulfills the PSL requirements, with only a slight shortfall in one category.
- While the majority of unsecured loans have fixed rates, there is a potential 20-30bp increase in rates for unsecured personal loans. The bank has adjusted prices for loans to NBFCs where needed.
- The bank has guided for the unsecured mix to be around mid-teens.
- About 85-89% of cards are issued to existing bank customers. For the lower-end cards with reduced limits, the bank has rationalized their sourcing, resulting in a decline in card issuance in November.
- The bank is comfortable with its liquidity condition and is fairly balanced in its investment; therefore, it has been able to maintain its LCR.

Asset Quality

- NNPA ratio improved 3bp to 0.34% with GNPA ratio remaining stable at 1.7% in 3QFY24.
- PCR improved 150bp QoQ to 80.6% in 3QFY24.
- The bank reported slippages amounting to INR11.8b as on 3QFY24, while upgrades stood at INR2.9b.
- SMA 2 book stood at INR2.1b as on 3QFY24.
- The bank reported a credit cost of 40bp in 3QFY24 (incl. standard provision, excluding the reversal of Covid & restructuring).

The bank holds outstanding Covid provisions of INR2.95b.

Subsidiaries

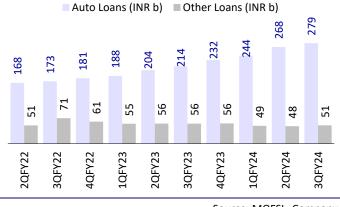
- Kotak Securities reported a PAT of INR3.1b in 3QFY24 with its market share increasing to 10.3% in 3QFY24 vs. 5.8% in 3QFY23.
- Self-trading customers accounted for 65% of cash market volume and 99% of derivatives market volume of Kotak Securities.
- Kotak General Insurance had an agreement with Zurich Insurance for the company to take majority stake (51%) and increase that to 70% over the coming years.
- Kotak prime reported a PAT of INR2.4b in 3QFY24 with the vehicle book growing by 30% YoY.
- Kotak AMC reported a PAT of INR1.5b in 3QFY24 with a 32% YoY increase in Equity-AUM.
- With an AUM of USD3.9b, Kotak Funds India Midcap Fund continues to be the largest India focused offshore funds (actively managed with daily liquidity).

Mixed performance across subsidiaries

Equity AUM comprises 59.3% of overall AUM vs. 56% in 2QFY24

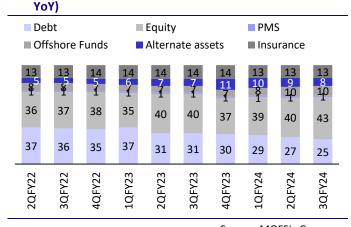
- PAT for the Securities business grew 27% YoY to INR3.0b (down 5.6% QoQ).
- Market share of Kotak Securities improved sharply to ~10.3%.
- Kotak Prime reported PAT of INR2.4b (up 14.9% QoQ). NNPA remained stable at 0.8%. Auto loans grew 30% YoY and 4% QoQ.
- PAT in the Asset Management business grew 17% QoQ to INR1.5b (down 2.7% YoY), while average AUM rose 5.2% QoQ (22.6% YoY), led by an increase in equity AUM (up 32% YoY and 11% QoQ), constituting 59% of total AUM.
- Kotak Life reported PAT of INR1.4b (57% YoY decline). Premium income grew 9.7% YoY (up 9.9% QoQ), while the solvency ratio stood at 2.7%.

Exhibit 1: Kotak Prime | Auto loans up 4% QoQ and 30% YoY



Source: MOFSL, Company

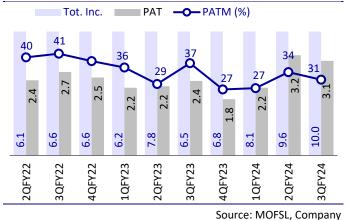
Exhibit 2: Domestic Mutual fund grew 8.3% QoQ (up 28%



Source: MOFSL, Company

Exhibit 3: Kotak Securities' PAT grew 27% YoY to INR3.1b

Exhibit 4: Market share for Kotak Securities expands to 10.3%



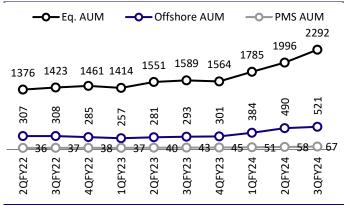
10.3 3.0 3.7 4.3 5.0 5.8 2.4 2.4 6.4 8.00 3QFY24 LQFY22 2QFY22 3QFY22 1QFY23 **2QFY23** 1QFY24 **2QFY24** 4QFY22 3QFY23 4QFY23

Source: MOFSL, Company

Exhibit 5: PAT stands at INR350m in Investment Banking

PAT (INRm) 1,030 510 480 420 350 270 220 3QFY22 4QFY22 1QFY23 2QFY23 3QFY23 2QFY24 3QFY24 4QFY23 LQFY24

Exhibit 6: AUM mix for Kotak AMC (INR b)



Source: MOFSL, Company Source: MOFSL, Company

Valuation and view

- Loan book grew 16% YoY (up 3% QoQ) led by healthy traction across segments. KMB reported healthy sequential trends in Personal loans, CV/CE, and Credit Cards. Deposits grew 19% YoY (up 2% QoQ), led by term loans, which grew 33% YoY (up 3% QoQ), while the CASA mix moderated 60bp QoQ to 47.7%. We expect advances to report 17% CAGR over FY24-26E.
- Fresh slippages declined 10% QoQ to INR11.7b. GNPA ratio stood largely stable at 1.7%, while Net NPA improved 3bp QoQ to 0.34%. PCR improved 150p QoQ to 80.6%. KMB has o/s provisions of INR2.95b.
- SMA-2 advances stood at INR2.1b (6bp of advances), while the outstanding restructured portfolio stood at INR4.6b (13bp of advances).
- The bank has healthy capitalization levels with Tier I of 20.1%, which is likely to provide growth opportunities and help manage stress. The capital-light nature of KMB's Capital Market and Asset Management businesses can provide a further boost to the bank's RoE as these businesses scale up further.
- Retain Neutral with a TP of INR2,000: KMB delivered a mixed quarter with miss in earnings due to high provisions (AIF exposure) though NIMs remained stable at 5.2% QoQ. Asset quality remained stable with slippages declining sequentially. KMB carries additional Covid-related provisions of ~INR2.95b. The bank continues to guide for steady growth trend and aims to improve the mix of unsecured loans to mid-teens, expressing confidence in the quality of the

underlying portfolio. We cut our FY24/FY25 PAT estimates by 3.2%/2.7% and estimate bank to deliver RoA/RoE of 2.4%/14.4% by FY25. We maintain our Neutral stance on the stock with a TP of INR2,000 (2.5x Sep'25E ABV).

Exhibit 7: We have cut our Standalone PAT estimates for FY24/FY25 by 3.2%/2.7%

INR b	Old	Est.	Revis	ed Est.	Change (%)/bp	os
	FY24	FY25	FY24	FY25	FY24	FY25
Net Interest Income	257.0	292.4	257.2	291.4	0.1	-0.3
Other Income	99.9	117.8	97.7	115.3	-2.1	-2.1
Total Income	356.8	410.2	355.0	406.7	-0.5	-0.8
Operating Expenses	162.3	189.3	164.7	192.1	1.5	1.5
Operating Profits	194.5	220.9	190.2	214.6	-2.2	-2.8
Provisions	15.0	19.3	16.3	18.4	8.5	-4.8
PBT	179.5	201.6	174.0	196.2	-3.1	-2.7
Tax	44.2	49.6	43.0	48.3	-2.7	-2.7
Standalone PAT	135.4	152.0	131.0	148.0	-3.2	-2.7
Loans	3,749	4,386	3,726	4,360	-0.6	-0.6
Deposits	4,270	5,017	4,234	4,975	-0.9	-0.9
Margins (%)	5.21	5.07	5.23	5.07	2	1
SA RoA (%)	2.55	2.44	2.47	2.40	(7)	(5)
Core RoE (%)	15.1	14.7	14.7	14.4	(45)	(30)
EPS	92.0	105.4	89.7	103.3	-2.4	-2.0
BV	484.5	559.2	482.2	555.0	-0.5	-0.8
Consol BV	653.6	757.5	651.3	753.2	-0.3	-0.6

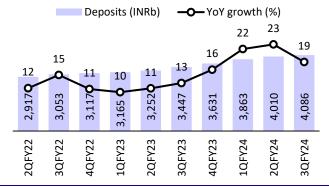
Source: MOFSL, Company

Exhibit	8:	SoTP	-based	prici	ing
----------------	----	------	--------	-------	-----

	Value	Value	INR	% To	Rationale
	(INR B)	(USD B)	per share	Total	Nationale
Lending Business	3,203	38.4	1,612	81	
Kotak Mahindra Bank	2,833	34.0	1,426	71	2.5x Sep'25E Networth
Kotak Prime (Car and other loans)	272	3.3	137	7	2.5x Sep'25E Networth
Kotak Investment Company (LAS)	98	1.2	49	2	2.5x Sep'25E Networth
Asset Management Business	300	3.6	151	8	5% of Sep'25E AUMs
Domestic Mutual Fund	240	2.9	121	6	
Alternative Assets	36	0.4	18	1	
Offshore Funds	24	0.3	12	1	
Capital Markets related Business	280	3.4	141	7	
Kotak Securities	243	2.9	122	6	18x Sep'25E PAT
Kotak Investment Banking (KMCC)	38	0.5	19	1	2.5x Sep'25E Networth
Kotak Life Insurance	475	5.7	239	12	2.5x Sep'25E EV
Subs value @ 20% discount	1,140	13.7	574	29	
Target Value (Post 20% holding discount)	3,973	47.7	2,000	100	
- contribution of subs/associates to total PT			29%		

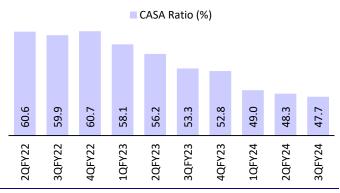
Story in charts

Exhibit 9: Deposits up 19% YoY and 2% QoQ to INR4.1t



Source: MOFSL, Company

Exhibit 10: CASA ratio moderates 60bp QoQ to 47.7%



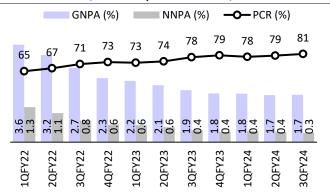
Source: MOFSL, Company

Exhibit 11: Margin remained stable at 5.2%



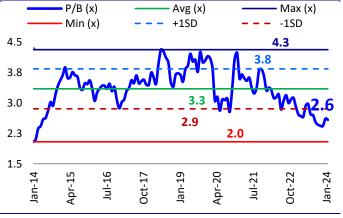
Source: MOFSL, Company

Exhibit 12: GNPA/NNPA improved to 1.7%/0.3%



Source: MOFSL, Company

Exhibit 13: One-year forward P/B ratio



Source: MOFSL, Company



Source: MOFSL, Company

Exhibit 15: DuPont Analysis – Expect KMB to report FY25E RoA/RoE of 2.4%/14.4%

Y/E March	FY19	FY20	FY21	FY22	FY23	FY24E	FY25E	FY26E
Interest Income	8.28	8.01	7.22	6.65	7.45	8.47	8.39	8.32
Interest Expense	4.40	3.99	3.09	2.51	2.76	3.62	3.67	3.58
Net Interest Income	3.88	4.02	4.13	4.14	4.69	4.86	4.72	4.74
Fee income	1.59	1.45	1.39	1.70	1.75	2.08	2.14	2.17
Trading and others	0.02	0.14	-0.05	-0.23	-0.21	-0.24	-0.27	-0.30
Non Interest income	1.61	1.60	1.35	1.47	1.54	1.85	1.87	1.87
Total Income	5.50	5.61	5.47	5.61	6.23	6.70	6.59	6.61
Operating Expenses	2.60	2.63	2.31	2.65	3.00	3.11	3.11	3.12
Employee cost	1.10	1.16	1.01	1.14	1.21	1.24	1.22	1.21
Others	1.50	1.47	1.30	1.51	1.79	1.87	1.89	1.91
Operating Profits	2.89	2.98	3.16	2.96	3.23	3.59	3.48	3.49
Core operating Profits	2.87	2.84	3.21	3.19	3.44	3.83	3.74	3.79
Provisions	0.33	0.66	0.66	0.17	0.10	0.31	0.30	0.34
NPA	0.29	0.42	0.49	0.27	0.11	0.27	0.27	0.31
Others	0.04	0.24	0.17	-0.10	-0.01	0.03	0.03	0.03
PBT	2.56	2.32	2.50	2.80	3.13	3.28	3.18	3.15
Tax	0.87	0.55	0.63	0.69	0.75	0.81	0.78	0.77
RoA	1.69	1.77	1.87	2.11	2.38	2.47	2.40	2.37
Leverage (x)	7.2	7.3	6.6	6.0	5.9	5.9	6.0	6.1
RoE	12.1	12.9	12.4	12.6	14.0	14.6	14.3	14.4

Financials and valuations

Income Statement								(INRb)
Y/E March	FY19	FY20	FY21	FY22	FY23	FY24E	FY25E	FY26E
Interest Income	238.9	269.3	268.4	270.4	342.5	448.9	518.1	599.8
Interest Expense	126.8	134.3	115.0	102.2	127.0	191.7	226.7	258.2
Net Interest Income	112.1	135.0	153.4	168.2	215.5	257.2	291.4	341.6
Growth (%)	17.6	20.5	13.6	9.6	28.1	19.4	13.3	17.2
Non Interest Income	46.6	53.7	50.1	59.9	70.8	97.7	115.3	134.9
Total Income	158.6	188.7	203.5	228.0	286.3	355.0	406.7	476.6
Growth (%)	16.8	19.0	7.8	12.1	25.6	24.0	14.6	17.2
Operating Expenses	75.1	88.5	85.8	107.5	137.9	164.7	192.1	224.9
Pre Provision Profits	83.5	100.2	117.6	120.5	148.5	190.2	214.6	251.7
Growth (%)	16.6	20.0	17.4	2.5	23.2	28.1	12.8	17.3
Core PPoP	82.8	95.4	119.4	129.9	158.2	202.9	231.1	273.2
Growth (%)	19.2	15.2	25.2	8.7	21.9	28.2	13.9	18.2
Provisions	9.6	22.2	24.6	6.9	4.6	16.3	18.4	24.6
PBT	73.9	78.0	93.0	113.6	143.9	174.0	196.2	227.1
Tax	25.2	18.6	23.4	27.9	34.5	43.0	48.3	55.9
Tax Rate (%)	34.1	23.8	25.1	24.5	24.0	24.7	24.6	24.6
PAT	48.7	59.5	69.6	85.7	109.4	131.0	148.0	171.3
Growth (%)	19.1	22.2	17.1	23.1	27.6	19.8	12.9	15.7
Consolidated PAT	72.0	85.9	99.9	117.2	150.9	178.3	205.3	241.0
Growth (%)	16.2	19.3	16.3	17.3	28.7	18.2	15.2	17.4
Balance Sheet								
Y/E March	FY19	FY20	FY21	FY22	FY23	FY24E	FY25E	FY26E
Equity Share Capital	9.5	9.6	9.9	9.9	9.9	9.9	9.9	9.9
Preference Share Capital	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Reserves & Surplus	414.5	475.6	622.4	710.0	820.3	948.1	1,092.6	1,260.3
Net Worth	429.0	490.2	637.3	724.9	835.2	963.0	1,107.5	1,275.3
- Equity Networth	424.0	485.2	632.3	719.9	830.2	958.0	1,102.5	1,270.3
Deposits	2,258.8	2,628.2	2,801.0	3,116.8	3,631.0	4,233.7	4,974.6	5,845.2
Growth (%)	17.3	16.4	6.6	11.3	16.5	16.6	17.5	17.5
- CASA Dep	1,185.9	1,476.2	1,693.1	1,891.3	1,918.2	1,998.3	2,323.1	2,753.1
Growth (%)	21.3	24.5	14.7	11.7	1.4	4.2	16.3	18.5
Borrowings	322.5	379.9	236.5	259.7	234.2	279.8	325.3	375.8
Other Liabilities & Prov.	111.4	104.2	159.9	192.9	198.3	220.1	246.5	276.1
Total Liabilities	3,121.7	3,602.5	3,834.7	4,294.3	4,898.6	5,696.7	6,653.9	7,772.3
Current Assets	246.8	532.9	396.3	429.2	325.4	343.0	397.5	466.6
Investments	711.9	750.5	1,051.0	1,005.8	1,214.0	1,414.4	1,640.6	1,903.2
Growth (%)	10.3	5.4	40.0	-4.3	20.7	16.5	16.0	16.0
Loans	2,056.9	2,197.5	2,236.7	2,712.5	3,198.6	3,726.4	4,359.9	5,114.1
Growth (%)	21.2	6.8	1.8	21.3	17.9	16.5	17.0	17.3
Fixed Assets	16.5	16.2	15.4	16.4	19.2	20.5	22.0	23.5
Other Assets	89.6	105.4	135.4	130.3	141.3	192.3	233.9	265.0
Total Assets	3,121.7	3,602.5	3,834.7	4,294.3	4,898.6	5,696.7	6,653.9	7,772.3
	5, 222	0,002.0	5,55	1,20 110	1,00010	0,000	5,000.0	.,
Asset Quality								
Y/E MARCH	FY19	FY20	FY20	FY22	FY23	FY24E	FY25E	FY25E
GNPA	44.7	50.3	74.3	64.7	57.7	62.8	66.4	75.4
NNPA	15.4	15.6	27.1	17.4	11.9	12.1	12.9	14.0
GNPA Ratio (%)	2.14	2.25	3.25	2.34	1.78	1.66	1.51	1.46
NNPA Ratio (%)	0.75	0.71	1.21	0.64	0.37	0.32	0.30	0.27
	0., 5	J., _					5.50	
` ,	0.89	1.38	2.19	1.55	1.20	1.13	1.10	1.10
Slippage Ratio (%) Credit Cost (%)	0.89 0.45	1.38 0.66	2.19 0.82	1.55 0.45	1.20 0.17	1.13 0.42	1.10 0.41	1.10 0.47

E: MOSL Estimates

Financials and valuations

Ratios	FV40	EV20	EV20	EV22	EV22	EV24E	EVACE	FV2CE
Y/E March	FY19	FY20	FY20	FY22	FY23	FY24E	FY25E	FY26E
Yield and Cost Ratios (%)								
Avg. Yield-Earning Assets	8.9	8.6	7.7	7.2	8.0	9.1	9.0	8.9
Avg. Yield on loans	9.8	9.9	8.4	7.8	9.1	10.4	10.2	10.0
Avg. Yield on Investments	7.6	7.6	7.9	6.8	6.1	6.5	6.7	6.8
Avg. Cost-Int. Bear. Liab.	5.3	4.8	3.8	3.2	3.5	4.6	4.6	4.5
Avg. Cost of Deposits	5.3	4.9	3.7	3.1	3.5	4.6	4.7	4.5
Interest Spread	4.5	4.9	4.7	4.7	5.6	5.8	5.5	5.5
Net Interest Margin	4.2	4.3	4.4	4.5	5.1	5.2	5.1	5.1
Capitalisation Ratios (%)								
CAR	17.9	19.8	23.5	23.7	21.8	20.8	20.2	19.3
CET-1			22.5	21.5	20.6			
Tier I	17.4	19.2	22.6	22.8	20.6	20.1	19.5	18.6
Tier II	0.5	0.6	0.9	0.9	1.2	0.7	0.7	0.7
THE III	0.0					<u> </u>	<u> </u>	<u> </u>
Asset-Liability Profile (%)								
Loans/Deposit Ratio	91.1	83.6	79.9	87.0	88.1	88.0	87.6	87.5
CASA Ratio	52.5	56.2	60.4	60.7	52.8	47.2	46.7	47.1
Cost/Assets	2.4	2.5	2.2	2.5	2.8	2.9	2.9	2.9
Cost/Total Income	47.4	46.9	42.2	47.2	48.1	46.4	47.2	47.2
Cost/Core Income	47.6	48.1	41.8	45.3	46.6	44.8	45.4	45.1
Int. Expense/Int.Income	53.1	49.9	42.8	37.8	37.1	42.7	43.8	43.0
Fee Income/Total Income	28.9	25.9	25.5	30.3	28.1	31.1	32.4	32.8
Non Int. Inc./Total Income	29.4	28.5	24.6	26.2	24.7	27.5	28.4	28.3
Empl. Cost/Total Expenses	42.4	44.2	43.9	42.9	40.2	39.7	39.2	38.8
Business per Employee (INR m)			97.4	87.7	102.7	118.6	137.7	160.0
Proift per Employee (INR m)			1.3	1.3	1.6	2.0	2.2	2.5
Investment/Deposit Ratio	31.5	28.6	37.5	32.3	33.4	33.4	33.0	32.6
G-Sec/Investment Ratio	81.6	82.5	81.2	74.7	74.0	74.0	74.0	74.0
Profitability Ratios and Valuation								
RoE (%)	12.2	13.1	12.5	12.7	14.1	14.7	14.4	14.4
RoA (%)	1.7	1.8	1.9	2.1	2.4	2.5	2.4	2.4
Consolidated ROE (%)	12.4	12.8	11.8	12.1	13.5	13.7	13.7	13.9
Consolidated ROA (%)	2.0	2.1	2.2	2.3	2.6	2.8	2.8	2.7
RoRWA (%)	1.6	1.9	2.0	2.2	2.4	2.4	2.3	2.2
Standalone BV (INR)	222	254	319	363	418	482	555	639
Growth (%)	12.9	14.2	25.8	13.7	15.2	15.4	15.1	15.2
Price-BV (x)	5.6	4.9	3.9	3.4	3.0	2.6	2.2	1.9
Standalone Adjusted BV (INR)	203	234	296	342	398	459	529	609
Growth (%)	14.4	15.3	26.4	15.3	16.4	15.5	15.1	15.2
Price-ABV (x)	6.1	5.3	4.2	3.6	3.1	2.7	2.3	2.0
Standalone EPS (INR)	25.5	31.1	35.8	43.2	55.1	65.9	74.5	86.2
Growth (%)	17.0	22.0	14.9	20.9	27.5	19.7	12.9	15.7
Price-Earnings (x)	48.5	39.7	34.6	28.6	22.4	18.7	16.6	14.3
Dividend Per Share (INR)	1.0	1.2	0.2	1.1	1.3	1.5	1.8	1.8
Dividend Yield (%)	0.1	0.1	0.2	0.1	0.1	0.1	0.1	0.1
E: MOFSL Estimates	0.1	0.1	0.0	0.1	0.1	0.1	0.1	0.1

E: MOFSL Estimates

Investment in securities market are subject to market risks. Read all the related documents carefully before investing

NOTES

Explanation of Investment Rating							
Investment Rating	Expected return (over 12-month)						
BUY	>=15%						
SELL	<-10%						
NEUTRAL	< - 10 % to 15%						
UNDER REVIEW	Rating may undergo a change						
NOT RATED	We have forward looking estimates for the stock but we refrain from assigning recommendation						

*In case the recommendation given by the Research Analyst is inconsistent with the investment rating legend for a continuous period of 30 days, the Research Analyst shall be within following 30 days take appropriate measures to make the recommendation consistent with the investment rating legend. Disclosures

The following Disclosures are being made in compliance with the SEBI Research Analyst Regulations 2014 (herein after referred to as the Regulations).

Motilal Oswal Financial Services Ltd. (MOFSL) is a SEBI Registered Research Analyst having registration no. INH000000412. MOFSL, the Research Entity (RE) as defined in the Regulations, is engaged in the business of providing Stock broking services, Depository participant services & distribution of various financial products. MOFSL is a listed public company, the details in respect of which are available on www.motilaloswal.com. MOFSL (erstwhile Motilal Oswal Securities Limited - MOSL) is registered with the Securities & Exchange Board of India (SEBI) and is a registered Trading Member with National Stock Exchange of India Ltd. (NSE) and Bombay Stock Exchange Limited (BSE), Multi Commodity Exchange of India Limited (MCX) and National Commodity & Derivatives Exchange Limited (NCDEX) for its stock broking activities & is Depository participant with Central Depository Services Limited (CDSL) National Securities Depository Limited (NSDL), NERL, COMRIS and CCRL and is member of Association of Mutual Funds of India (AMFI) for distribution of financial products and Insurance Regulatory & Development Authority of India (IRDA) as Corporate Agent for insurance products. Details of associate entities of Motilal Oswal Financial Services Limited are available on the website at http://o

MOFSL and its associate company(ies), their directors and Research Analyst and their relatives may; (a) from time to time, have a long or short position in, act as principal in, and buy or sell the securities or derivatives thereof of companies mentioned herein. (b) be engaged in any other transaction involving such securities and earn brokerage or other compensation or act as a market maker in the financial instruments of the company(ies) discussed herein or act as an advisor or lender/borrower to such company(ies) or may have any other potential conflict of interests with respect to any recommendation and other related information and opinions.; however the same shall have no bearing whatsoever on the specific recommendations made by the analyst(s), as the recommendations made by the analyst(s) are completely independent of the views of the associates of MOFSL even though there might exist an inherent conflict of interest in some of the stocks mentioned in the research report.

MOFSL and / or its affiliates do and seek to do business including investment banking with companies covered in its research reports. As a result, the recipients of this report should be aware that MOFSL may have a potential conflict of interest that may affect the objectivity of this report. Compensation of Research Analysts is not based on any specific merchant banking, investment banking or brokerage service transactions. Details of pending Enquiry Proceedings of Motilal Oswal Financial Services Limited are available on the website at service transactions. Details of pending Enquiry Proceurs https://galaxy.motilaloswal.com/ResearchAnalyst/PublishViewLitigation.aspx

A graph of daily closing prices of securities is available at www.nseindia.com, www.bseindia.com. Research Analyst views on Subject Company may vary based on Fundamental research and Technical Research. Proprietary trading desk of MOFSL or its associates maintains arm's length distance with Research Team as all the activities are segregated from MOFSL research activity and therefore it can have an independent view with regards to Subject Company for which Research Team have expressed their views.

Regional Disclosures (outside India)

This report is not directed or intended for distribution to or use by any person or entity resident in a state, country or any jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject MOFSL & its group companies to registration or licensing requirements within such jurisdictions.

For Hong Kong:

This report is distributed in Hong Kong by Motilal Oswal capital Markets (Hong Kong) Private Limited, a licensed corporation (CE AYY-301) licensed and regulated by the Hong Kong Securities and Futures Commission (SFC) pursuant to the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong) "SFO". As per SEBI (Research Analyst Regulations) 2014 Motilal Oswal Securities (SEBI Reg. No. INH000000412) has an agreement with Motilal Oswal capital Markets (Hong Kong) Private Limited for distribution of research report in Hong Kong. This report is intended for distribution only to "Professional Investors" as defined in Part I of Schedule 1 to SFO. Any investment or investment activity to which this document relates is only available to professional investor and will be engaged only with professional investors." Nothing here is an offer or solicitation of these securities, products and services in any jurisdiction where their offer or sale is not qualified or exempt from registration. The Indian Analyst(s) who compile this report is/are not located in Hong Kong & are not conducting Research Analysis in Hong Kong.

For Ú.S.

Motilal Oswal Financial Services Limited (MOFSL) is not a registered broker - dealer under the U.S. Securities Exchange Act of 1934, as amended (the "1934 act") and under applicable state laws in the United States. In addition MOFSL is not a registered investment adviser under the U.S. Investment Advisers Act of 1940, as amended (the "Advisers Act" and together with the 1934 Act, the "Acts), and under applicable state laws in the United States. Accordingly, in the absence of specific exemption under the Acts, any brokerage and investment services provided by MOFSL, including the products and services described herein are not available to or intended for U.S. persons. This report is intended for distribution only to "Major Institutional Investors" as defined by Rule 15a-6(b)(4) of the Exchange Act and interpretations thereof by SEC (henceforth referred to as "major institutional investors"). This document must not be acted on or relied on by persons who are not major institutional investors. Any investment or investment activity to which this document relates is only available to major institutional investors and will be engaged in only with major institutional investors. In reliance on the exemption from registration provided by Rule 15a-6 of the U.S. Securities Exchange Act of 1934, as amended (the "Exchange Act") and interpretations thereof by the U.S. Securities and Exchange Commission ("SEC") in order to conduct business with Institutional Investors based in the U.S., MOFSL has entered into a chaperoning agreement with a U.S. registered broker-dealer, Motilal Oswal Securities International Private Limited. ("MOSIPL"). Any business interaction pursuant to this report will have to be executed within the provisions of this chaperoning agreement.

The Research Analysts contributing to the report may not be registered /qualified as research analyst with FINRA. Such research analyst may not be associated persons of the U.S. registered broker-dealer, MOSIPL, and therefore, may not be subject to NASD rule 2711 and NYSE Rule 472 restrictions on communication with a subject company, public appearances and trading securities held by a research analyst account.

For Singapore
In Singapore, this report is being distributed by Motilal Oswal Capital Markets Singapore Pte Ltd ("MOCMSPL") (Co. Reg. NO. 201129401Z) which is a holder of a capital markets services license and an exempt financial adviser in Singapore. As per the approved agreement under Paragraph 9 of Third Schedule of Securities and Futures Act (CAP 289) and Paragraph 11 of First Schedule of Financial Advisors Act (CAP 110) provided to MOCMSPL by Monetary Authority of Singapore. Persons in Singapore should contact MOCMSPL in respect of any matter arising from, or in connection with this report/publication/communication. This report is distributed solely to persons who qualify as "Institutional Investors", of which some of whom may consist of "accredited" institutional investors as defined in section 4A(1) of the Securities and Futures Act, Chapter 289 of Singapore ("the SFA"). Accordingly, if a Singapore person is not or ceases to be such an institutional investor, such Singapore Person must immediately discontinue any use of this Report and inform MOCMSPL.

Specific Disclosures

- MOFSL, Research Analyst and/or his relatives does not have financial interest in the subject company, as they do not have equity holdings in the subject company.
- MOFSL, Research Analyst and/or his relatives do not have actual/beneficial ownership of 1% or more securities in the subject company
- MOFSL, Research Analyst and/or his relatives have not received compensation/other benefits from the subject company in the past 12 months
- MOFSL, Research Analyst and/or his relatives do not have material conflict of interest in the subject company at the time of publication of research report
- Research Analyst has not served as director/officer/employee in the subject company MOFSL has not acted as a manager or co-manager of public offering of securities of the subject company in past 12 months 6
- MOFSL has not received compensation for investment banking/ merchant banking/brokerage services from the subject company in the past 12 months
- MOFSL has not received compensation for other than investment banking/merchant banking/brokerage services from the subject company in the past 12 months 8
- MOFSL has not received any compensation or other benefits from third party in connection with the research report
- MOFSL has not engaged in market making activity for the subject company

The associates of MOFSL may have:

- financial interest in the subject company
- actual/beneficial ownership of 1% or more securities in the subject company at the end of the month immediately preceding the date of publication of the Research Report or date of the public
- received compensation/other benefits from the subject company in the past 12 months any other potential conflict of interests with respect to any recommendation and other related information and opinions.; however the same shall have no bearing whatsoever on the specific recommendations made by the analyst(s), as the recommendations made by the analyst(s) are completely independent of the views of the associates of MOFSL even though there might exist an inherent conflict of interest in some of the stocks mentioned in the research report.
- acted as a manager or co-manager of public offering of securities of the subject company in past 12 months
- be engaged in any other transaction involving such securities and earn brokerage or other compensation or act as a market maker in the financial instruments of the company(ies) discussed herein or
- act as an advisor or lender/borrower to such company(ies) received compensation from the subject company in the past 12 months for investment banking / merchant banking / brokerage services or from other than said services.
- Served subject company as its clients during twelve months preceding the date of distribution of the research report.

The associates of MOFSL has not received any compensation or other benefits from third party in connection with the research report

13 21 January 2024

Above disclosures include beneficial holdings lying in demat account of MOFSL which are opened for proprietary investments only. While calculating beneficial holdings, it does not consider demat accounts which are opened in name of MOFSL for other purposes (i.e holding client securities, collaterals, error trades etc.). MOFSL also earns DP income from clients which are not considered in above disclosures.

Analyst Certification

The views expressed in this research report accurately reflect the personal views of the analyst(s) about the subject securities or issues, and no part of the compensation of the research analyst(s) was, is, or will be directly or indirectly related to the specific recommendations and views expressed by research analyst(s) in this report.

Terms & Conditions:

This report has been prepared by MOFSL and is meant for sole use by the recipient and not for circulation. The report and information contained herein is strictly confidential and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent of MOFSL. The report is based on the facts, figures and information that are considered true, correct, reliable and accurate. The intent of this report is not recommendatory in nature. The information is obtained from publicly available media or other sources believed to be reliable. Such information has not been independently verified and no guaranty, representation of warranty, express or implied, is made as to its accuracy, completeness or correctness. All such information and opinions are subject to change without notice. The report is prepared solely for informational purpose and does not constitute an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments for the clients. Though disseminated to all the customers simultaneously, not all customers may receive this report at the same time. MOFSL will not treat recipients as customers by virtue of their receiving this report.

Disclaimer

The report and information contained herein is strictly confidential and meant solely for the selected recipient and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent. This report and information herein is solely for informational purpose and may not be used or considered as an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments. Nothing in this report constitutes investment, legal, accounting and tax advice or a representation that any investment or strategy is suitable or appropriate to your specific circumstances. The securities discussed and opinions expressed in this report may not be suitable for all investors, who must make their own investment decisions, based on their own investment objectives, financial positions and needs of specific recipient. This may not be taken in substitution for the exercise of independent judgment by any recipient. Each recipient of this document should make such investigations as it deems necessary to arrive at an independent evaluation of an investment in the securities of companies referred to in this document (including the merits and risks involved), and should consult its own advisors to determine the merits and risks of such an investment. The investment discussed or views expressed may not be suitable for all investors. Certain transactions -including those involving futures, options, another derivative products as well as non-investment grade securities - involve substantial risk and are not suitable for all investors. No representation or warranty, express or implied, is made as to the accuracy, completeness or fairness of the information and opinions contained in this document. The Disclosures of Interest Statement incorporated in this document is provided solely to enhance the transparency and should not be treated as endorsement of the views expressed in the report. This information is subject to change without any prior notice. The Company reserves the right to make modifications and alternations to this statement as may be required from time to time without any prior approval. MOFSL, its associates, their directors and the employees may from time to time, effect or have effected an own account transaction in, or deal as principal or agent in or for the securities mentioned in this document. They may perform or seek to perform investment banking or other services for, or solicit investment banking or other business from, any company referred to in this report. Each of these entities functions as a separate, distinct and independent of each other. The recipient should take this into account before interpreting the document. This report has been prepared on the basis of information that is already available in publicly accessible media or developed through analysis of MOFSL. The views expressed are those of the analyst, and the Company may or may not subscribe to all the views expressed therein. This document is being supplied to you solely for your information and may not be reproduced, redistributed or passed on, directly or indirectly, to any other person or published, copied, in whole or in part, for any purpose. This report is not directed or intended for distribution to, or use by, any person or entity who is a citizen or resident of or located in any locality, state, country or other jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject MOFSL to any registration or licensing requirement within such jurisdiction. The securities described herein may or may not be eligible for sale in all jurisdictions or to certain category of investors. Persons in whose possession this document may come are required to inform themselves of and to observe such restriction. Neither the Firm, not its directors, employees, agents or representatives shall be liable for any damages whether direct or indirect, incidental, special or consequential including lost revenue or lost profits that may arise from or in connection with the use of the information. The person accessing this information specifically agrees to exempt MOFSL or any of its affiliates or employees from, any and all responsibility/liability arising from such misuse and agrees not to hold MOFSL or any of its affiliates or employees responsible for any such misuse and further agrees to hold MOFSL or any of its affiliates or employees free and harmless from all losses, costs, damages, expenses that may be suffered by the person accessing this information due to any errors and delays This report is meant for the clients of Motilal Oswal only.

Investment in securities market are subject to market risks. Read all the related documents carefully before investing.

Registration granted by SEBI and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors.

Registered Office Address: Motifal Oswal Tower, Rahimtullah Sayani Road, Opposite Parel ST Depot, Prabhadevi, Mumbai-400025; Tel No.: 022 - 71934200 / 71934263; www.motilaloswal.com.

Correspondence Address: Palm Spring Centre, 2nd Floor, Palm Court Complex, New Link Road, Malad (West), Mumbai-400 064. Tel No: 022 71881000. Details of Compliance Officer: Neeraj Agarwal, Email Id: na@motilaloswal.com, Contact No::022-40548085.

Grievance Redressar Cell.		
Contact Person	Contact No.	Email ID
Ms. Hemangi Date	022 40548000 / 022 67490600	query@motilaloswal.com
Ms. Kumud Upadhyay	022 40548082	servicehead@motilaloswal.com
Mr. Alay Menon	022.40548083	am@motilaloswal.com

Registration details of group entities.: Motilal Oswal Financial Services Ltd. (MOFSL): INZ000158836 (BSE/NSE/MCX/NCDEX); CDSL and NSDL: IN-DP-16-2015; Research Analyst: INH000000412 . AMFI: ARN : 146822. IRDA Corporate Agent – CA0579. Motilal Oswal Financial Services Ltd. is a distributor of Mutual Funds, PMS, Fixed Deposit, Insurance, Bond, NCDs and IPO products. Customer having any query/feedback/ clarification may write to query@motilaloswal.com. In case of grievances for any of the services rendered by Motilal Oswal Financial Services Limited (MOFSL) write to grievances@motilaloswal.com, for DP to dogrievances@motilaloswal.com.